

AELCS SURVEY RESULTS 2015

The Program Accreditation Library (PAL) and The Accreditation Process

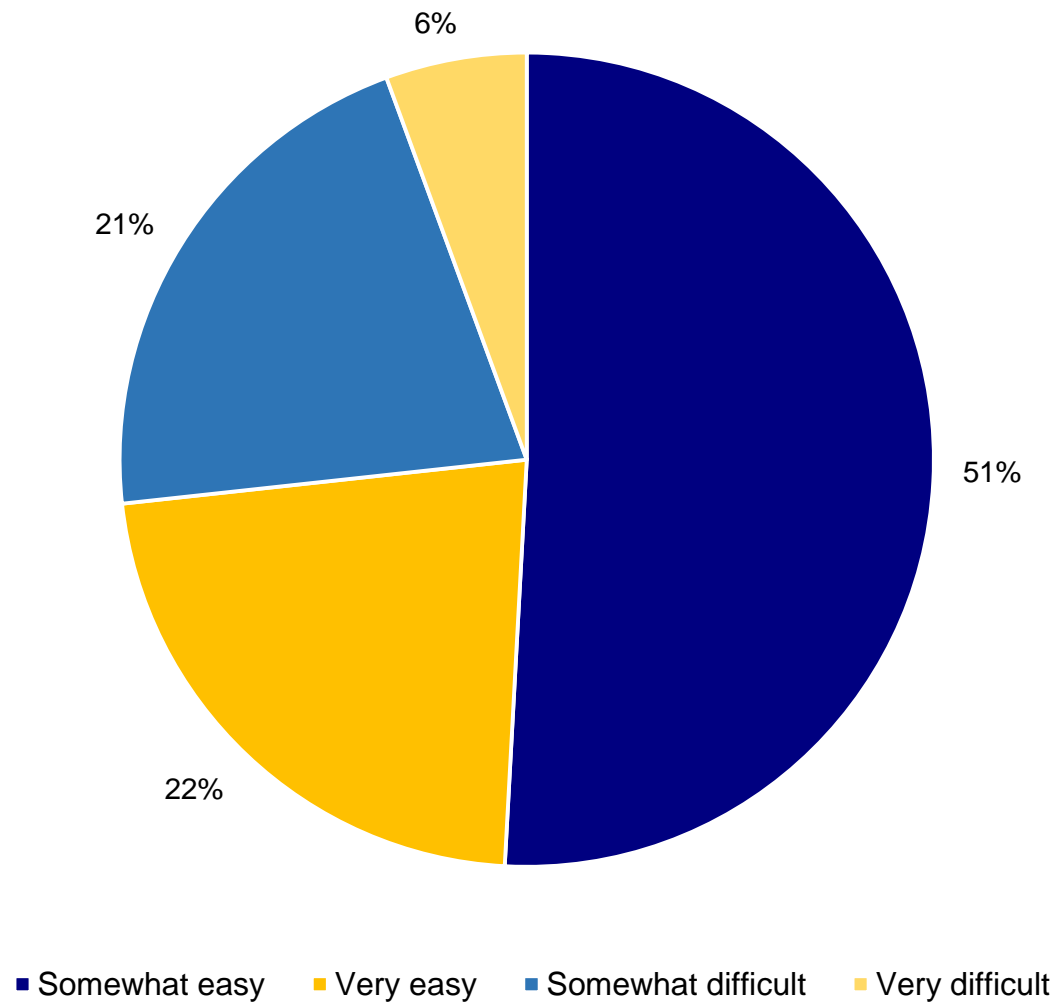


As part of our self-evaluation and enhancements to our processes, AELCS conducted two surveys: The first survey regarding the Program Accreditation Library (PAL) and the second on the Accreditation Process. We received an excellent response from child care programs and truly appreciate both the positive comments and the suggested solutions. We are looking forward to making improvements based on the feedback that you provided.

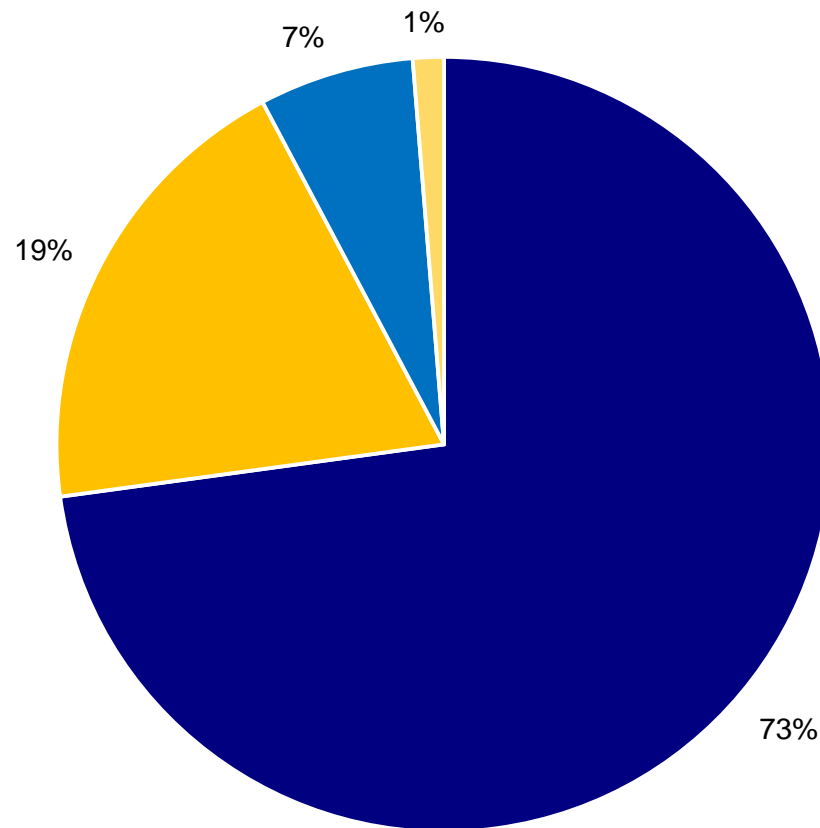
Your input is invaluable!

Watch for changes and improvements in the upcoming year!

How easy is it to access PAL?

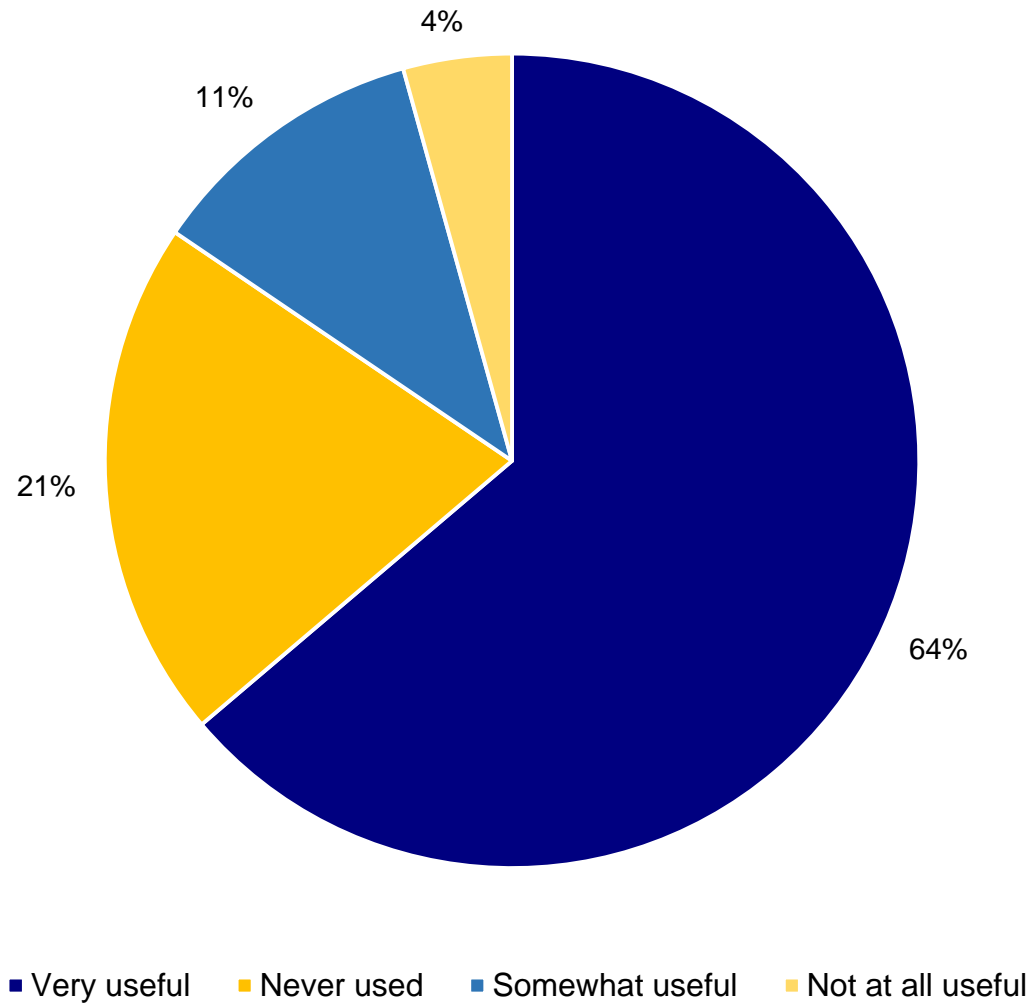


My Accreditation Guide documents are online and accessible from any computer.

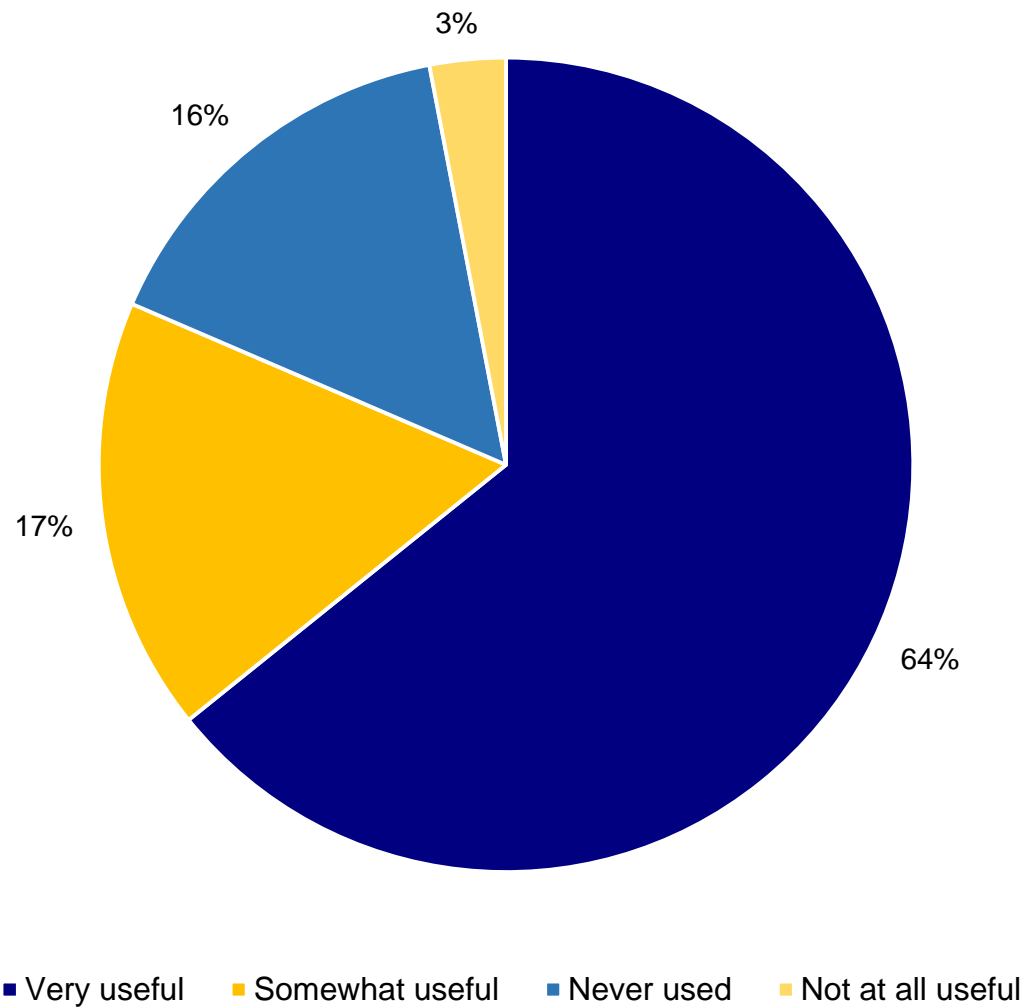


■ Very useful ■ Somewhat useful ■ Never used ■ Not at all useful

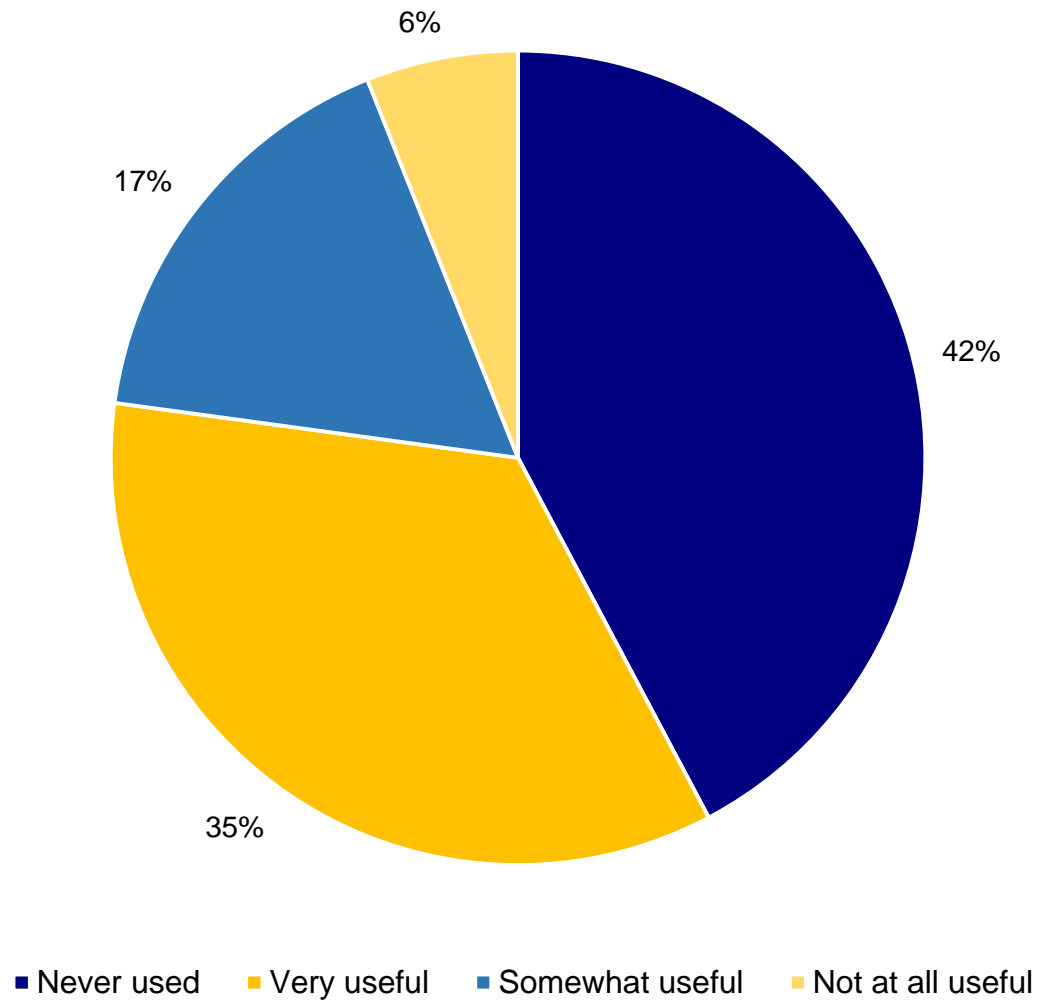
I can access all my programs under one account.



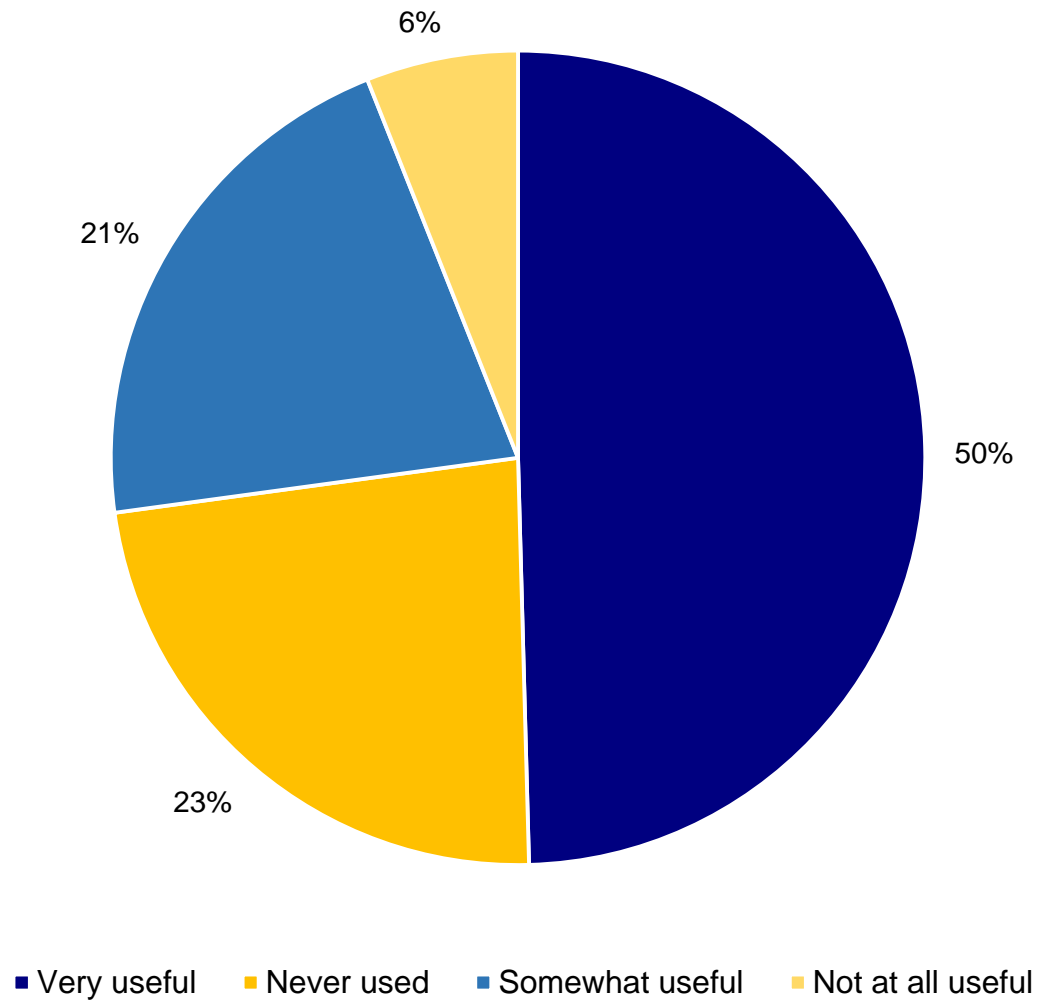
I can add my accreditation team to the PAL site.

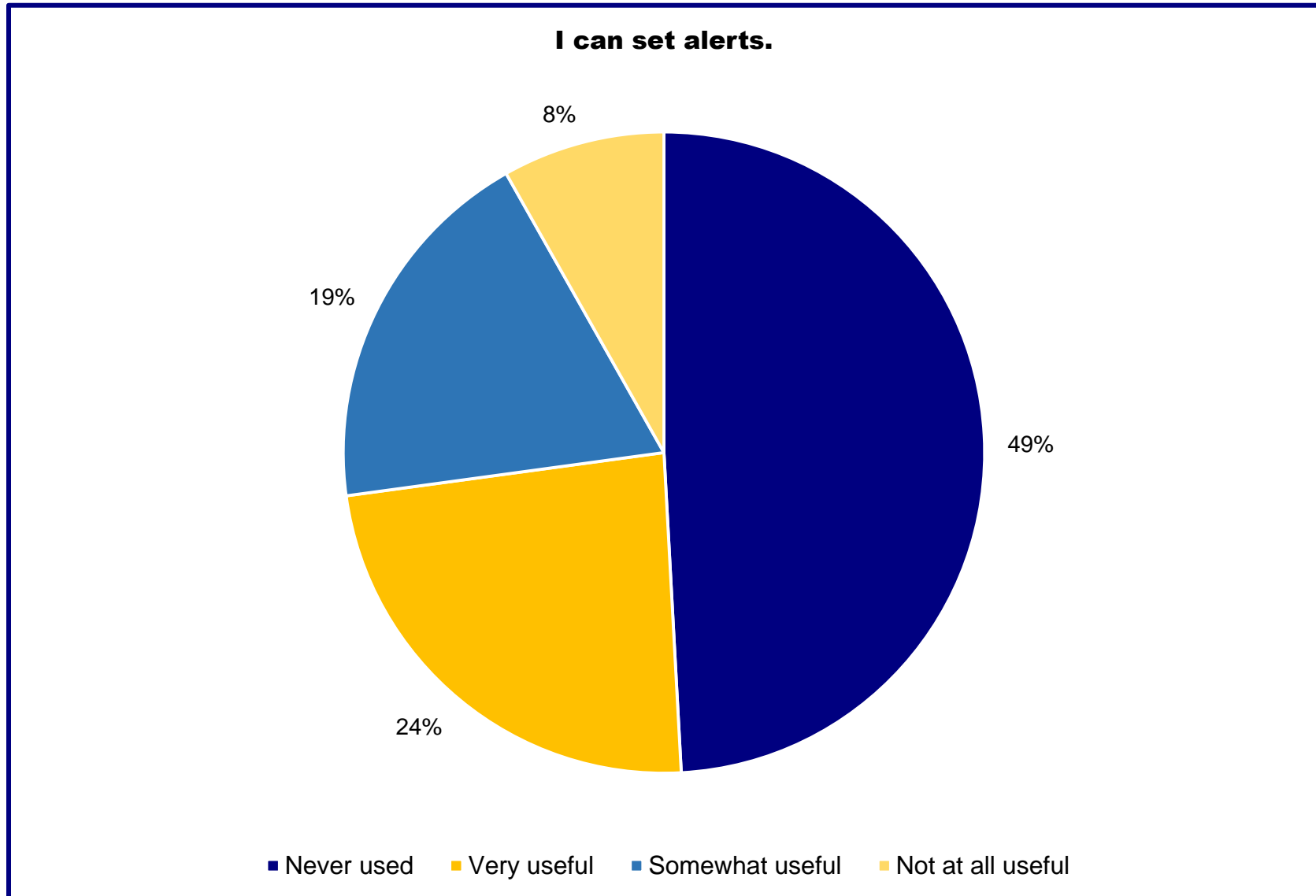


I can assign a task to any user on my site.

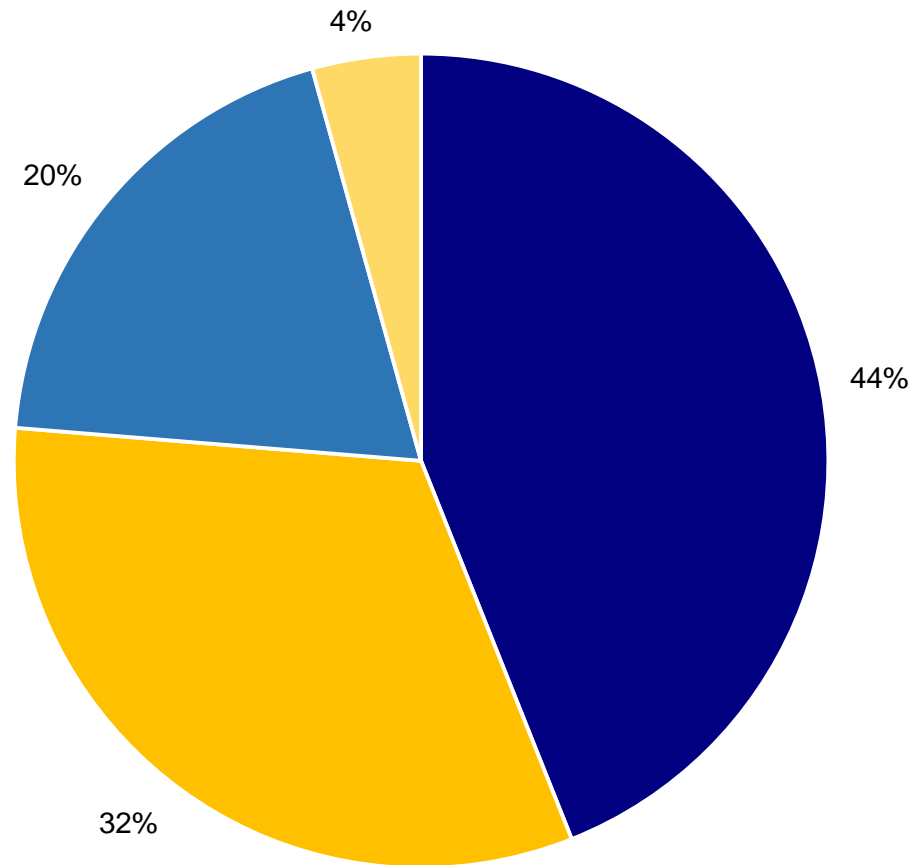


I can use the task list to stay on track.



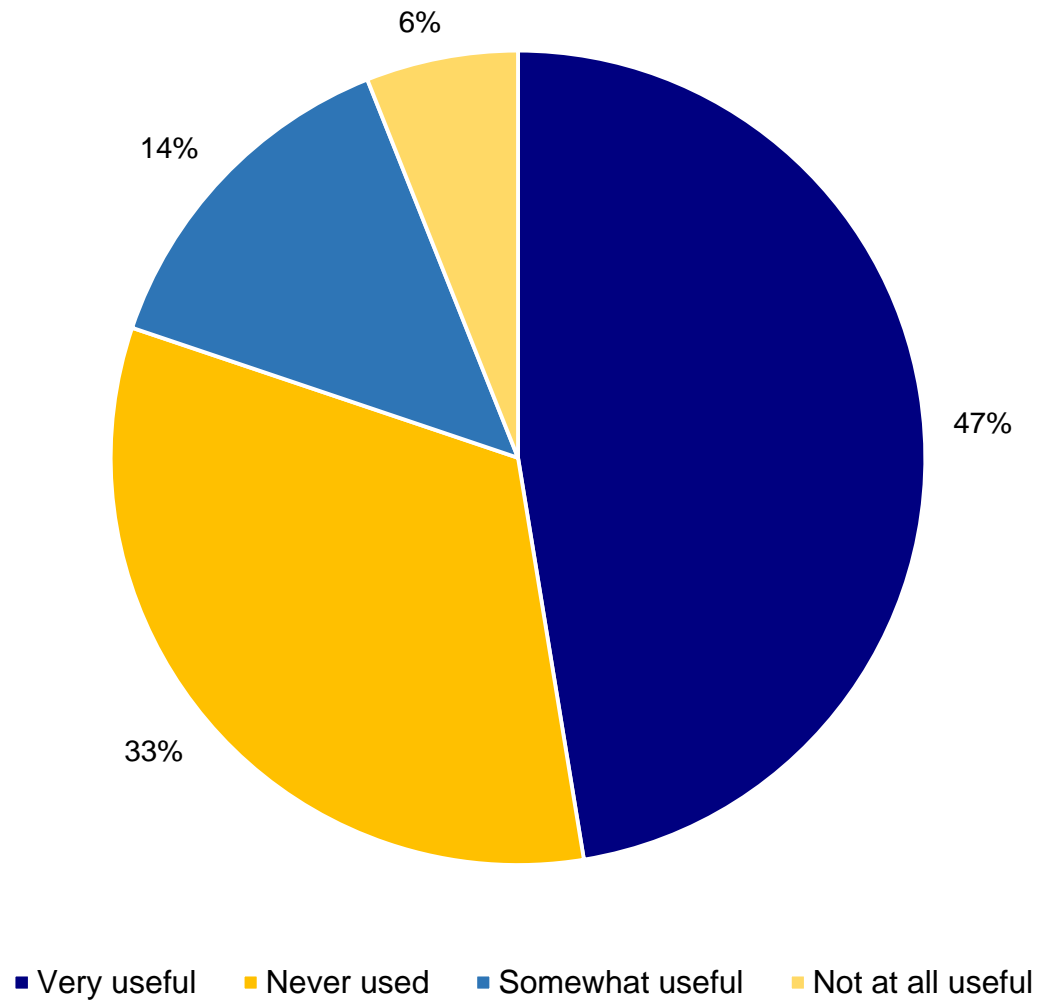


I can create folders within my library to organize my documents.

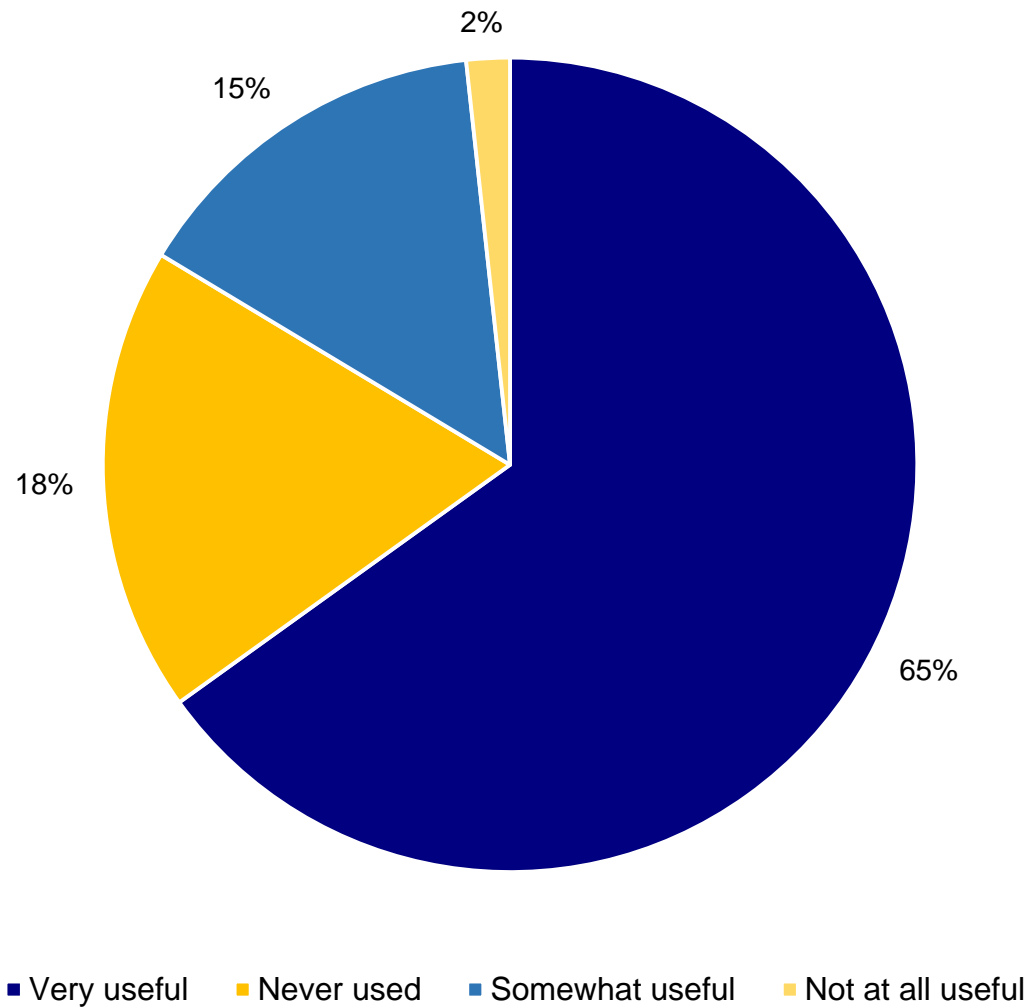


■ Never used ■ Very useful ■ Somewhat useful ■ Not at all useful

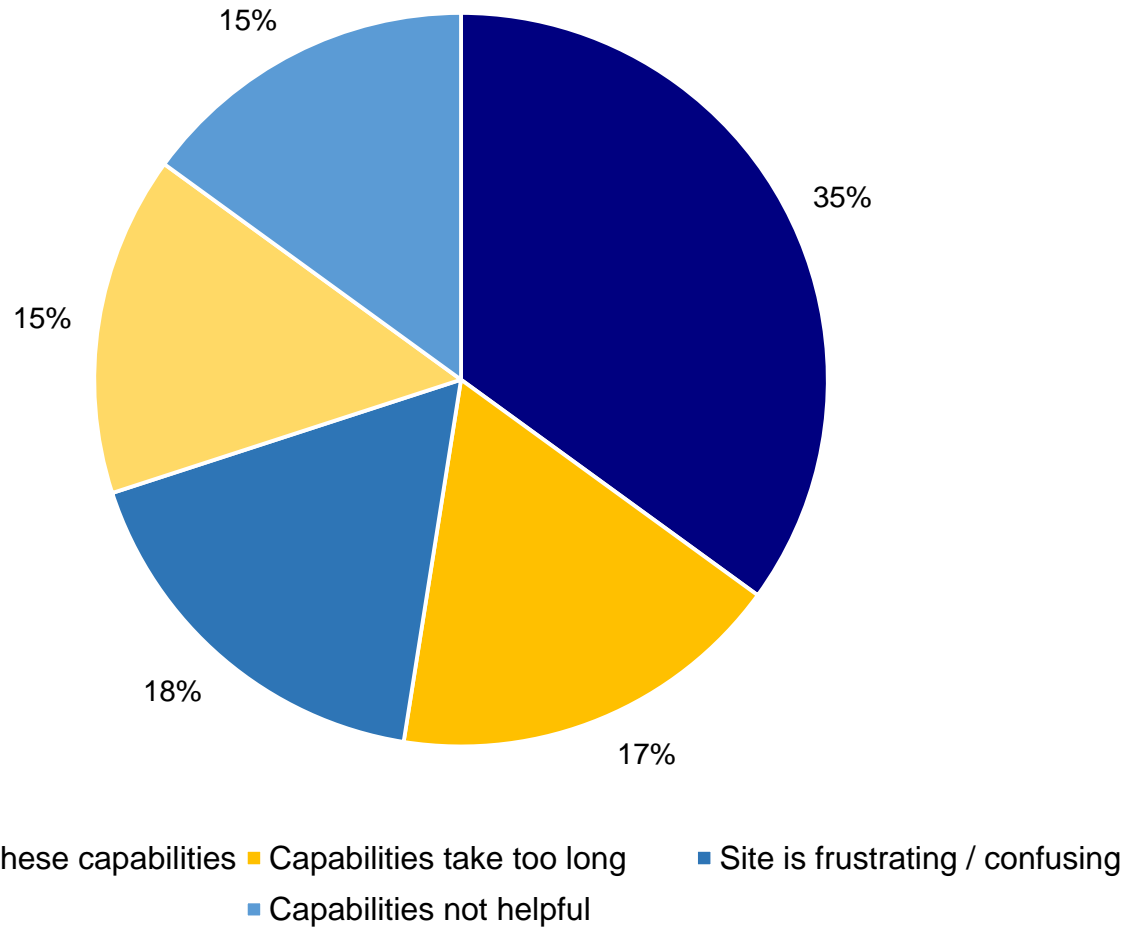
I can compile survey results in a graph.

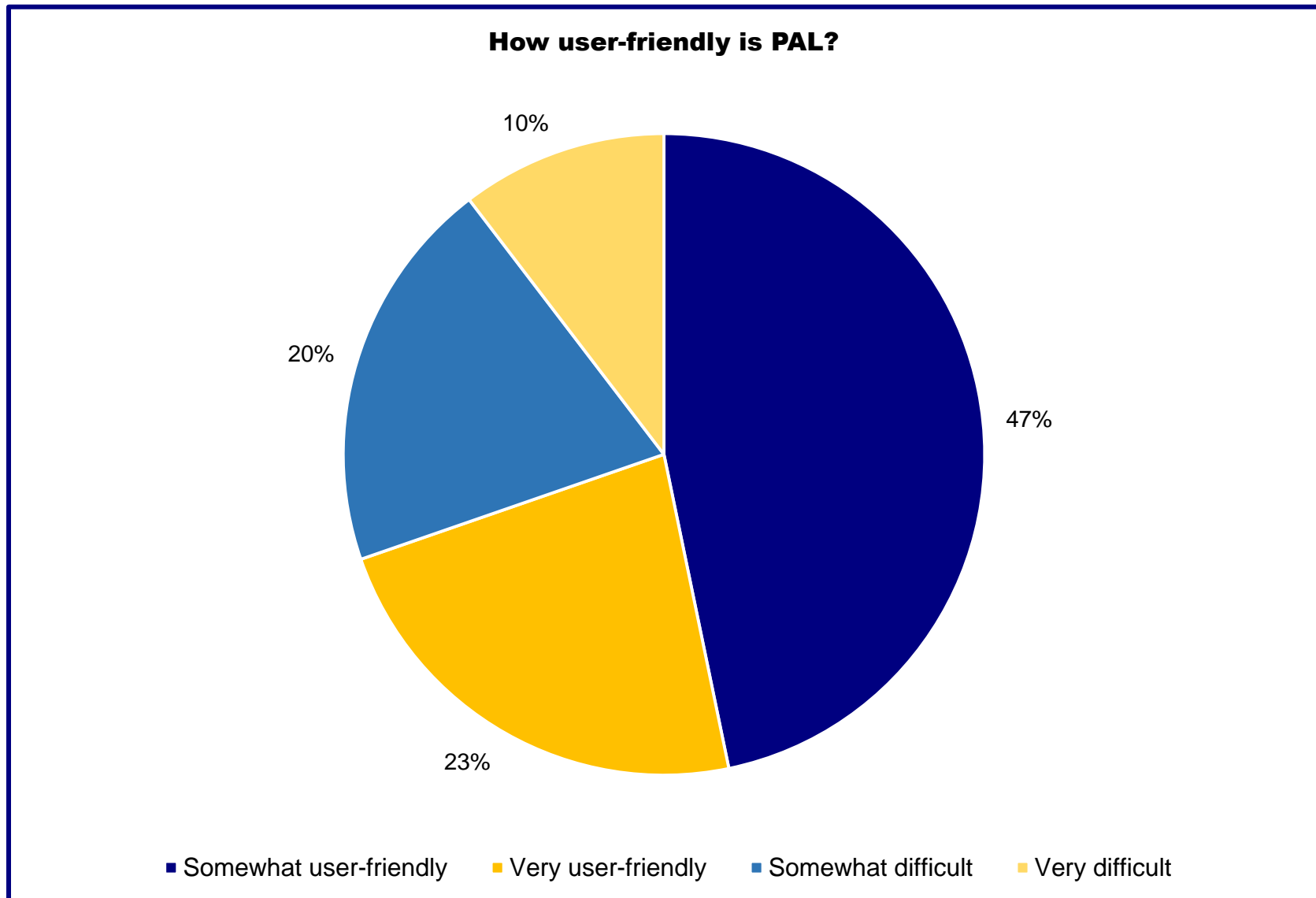


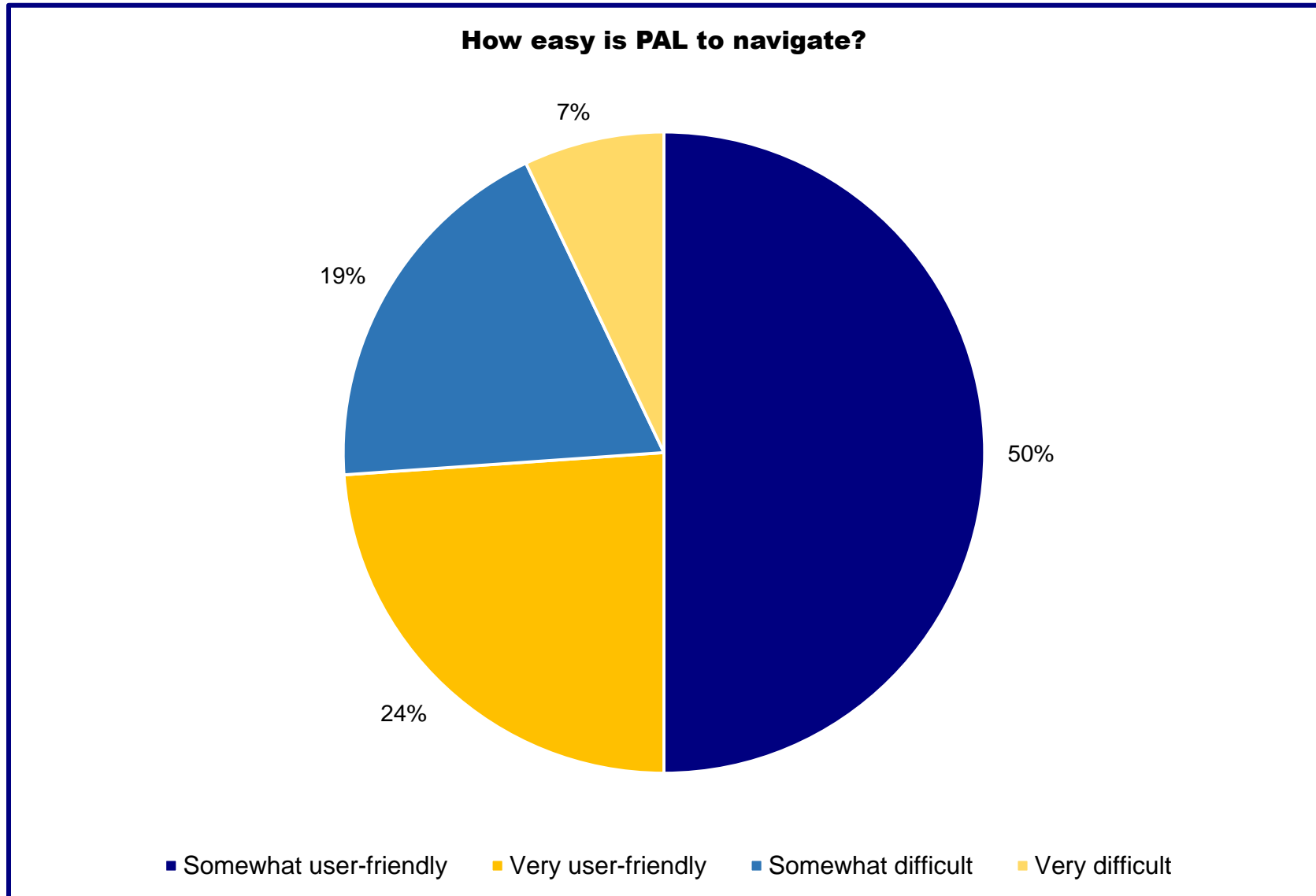
I can directly update my contact information.



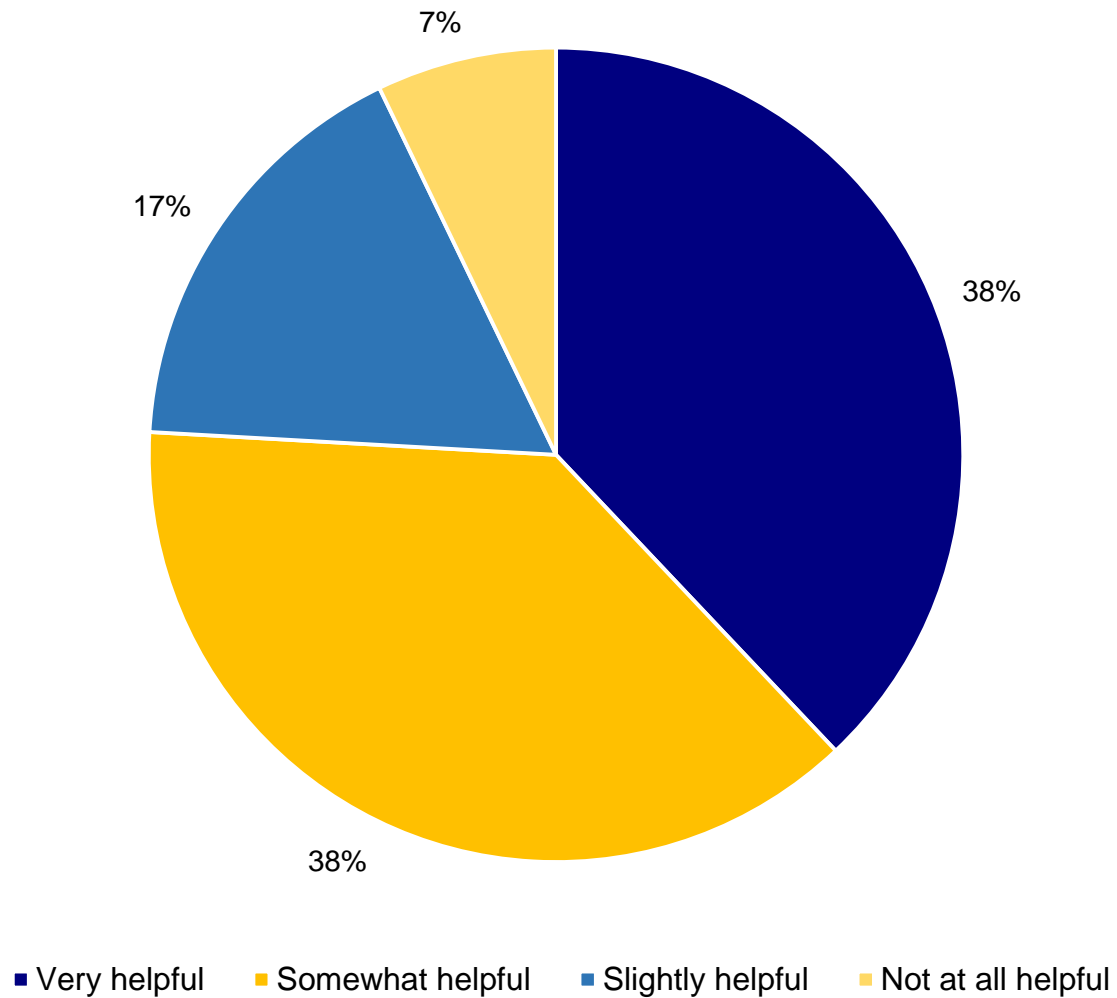
If you answered "Not at all useful" for any feature, please tell us (briefly) why that has not been useful for you.



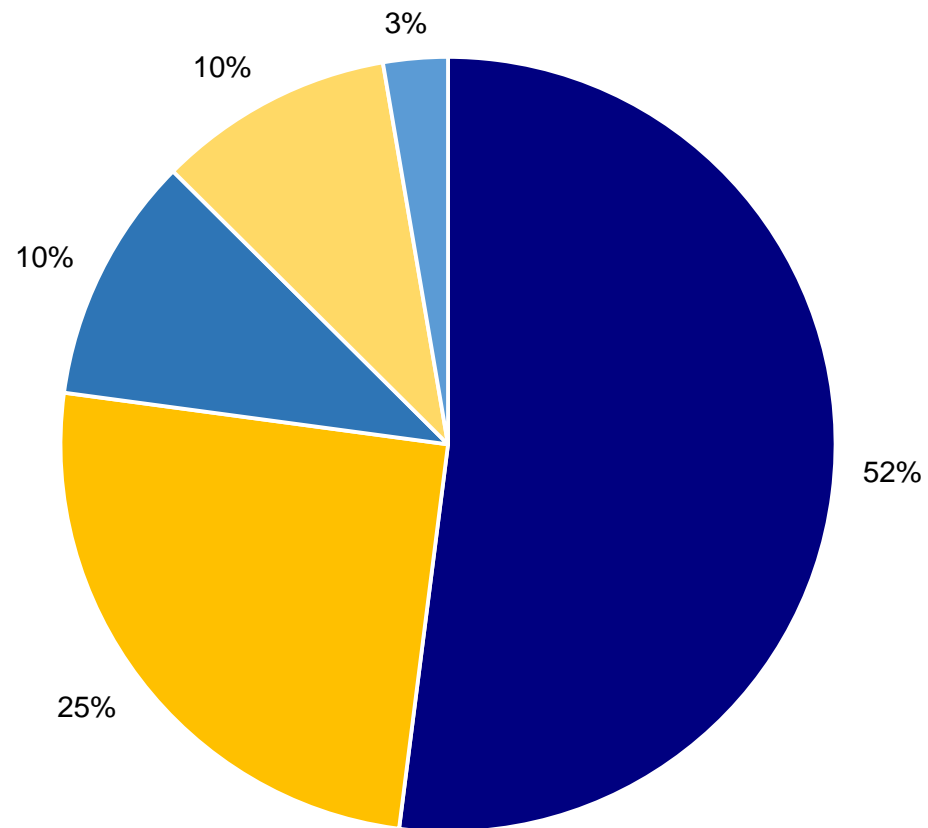




How helpful is the PAL manual?

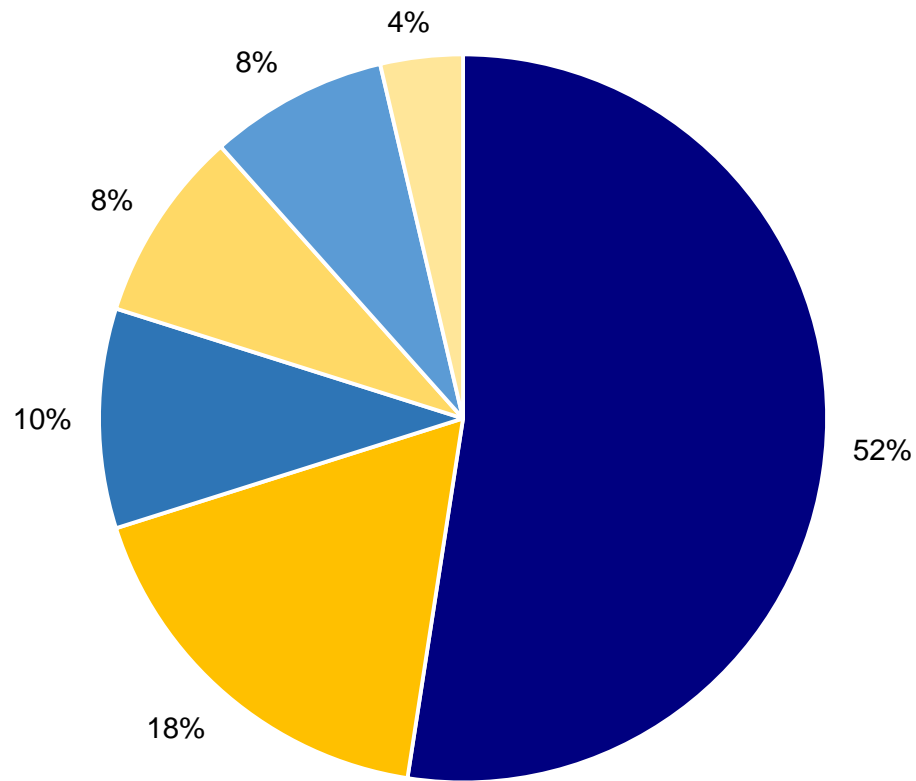


How helpful have AELCS consultants/office staff been in familiarizing you with PAL?



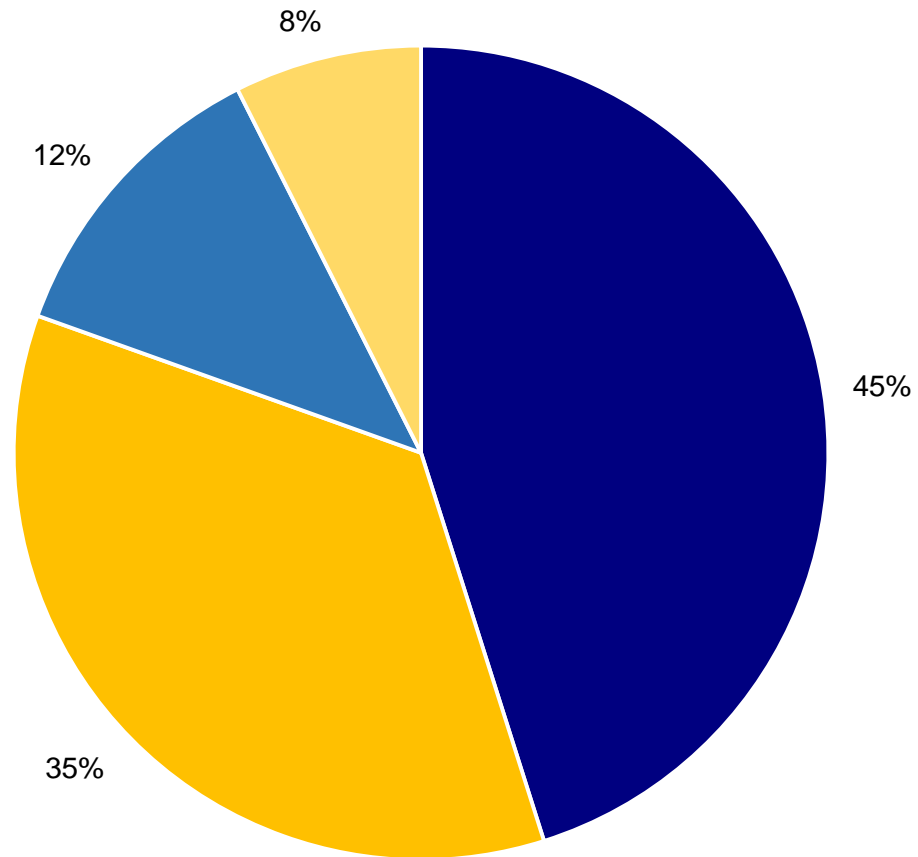
■ Very helpful ■ Moderately helpful ■ Have not used them ■ Slightly helpful ■ Not at all helpful

What features of PAL do you like best?



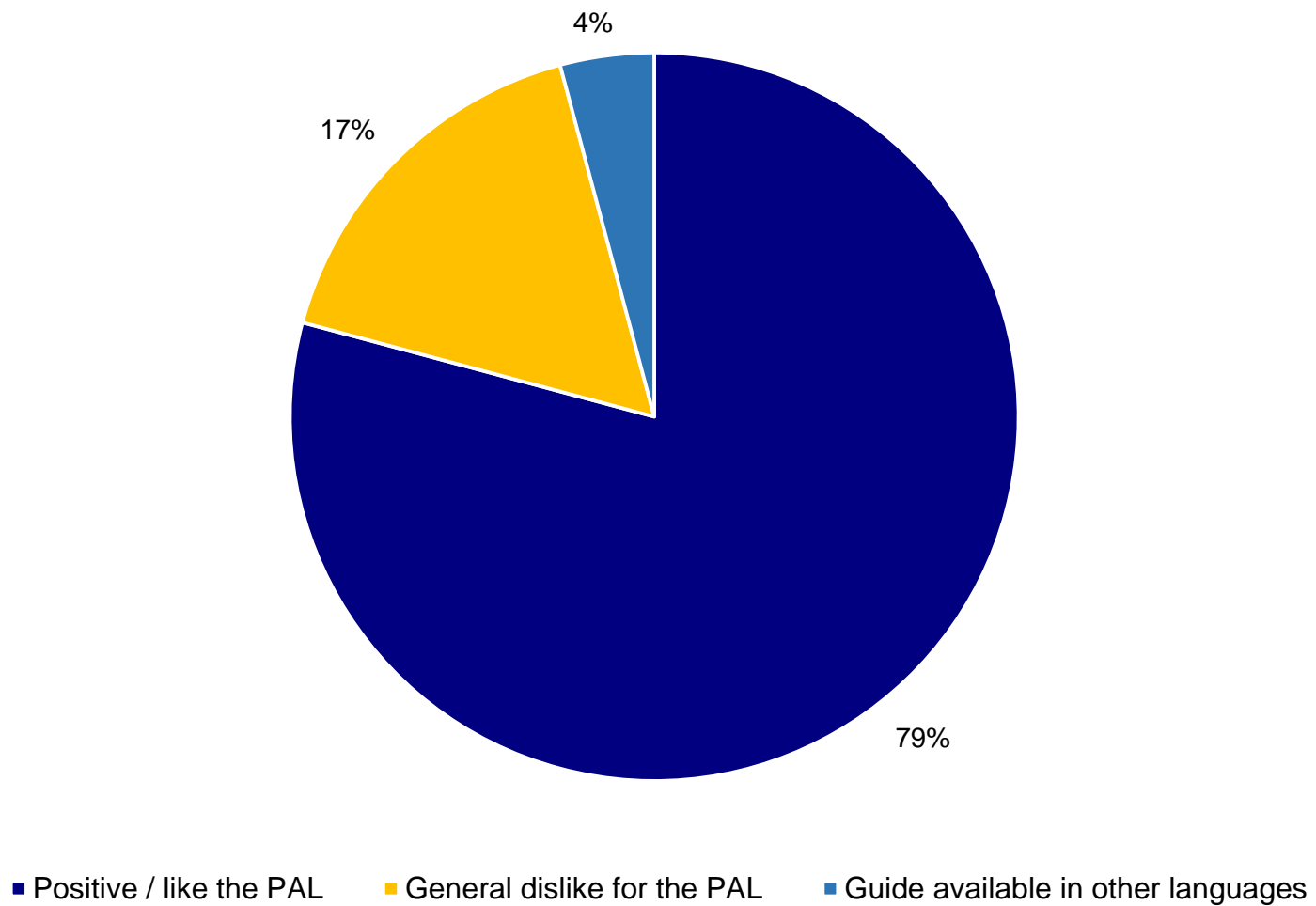
- Everything in one place / online
- Organized / task list / stay on track
- Paperless
- Multiple users can access
- Generating final docs
- Compiles survey results

Overall, are you satisfied or dissatisfied with PAL?

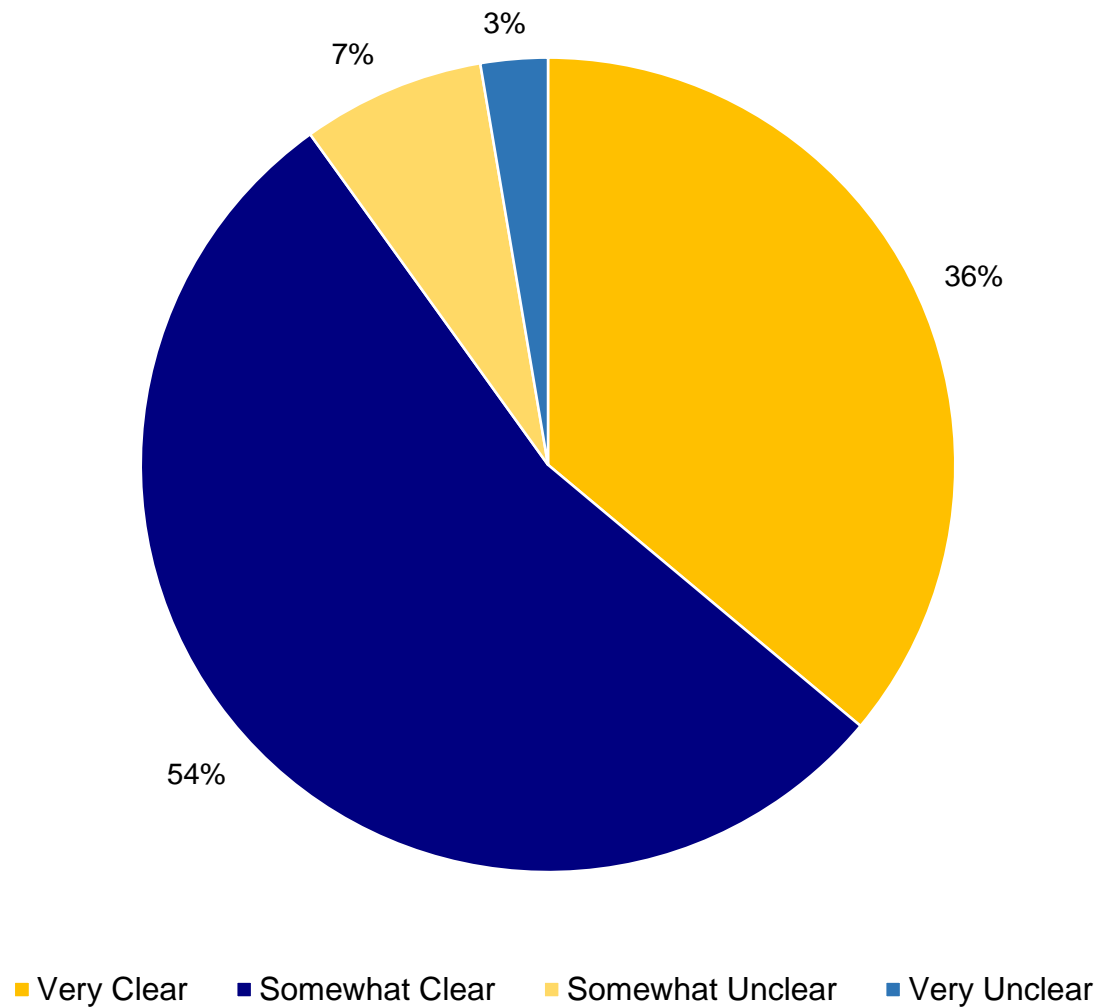


■ Somewhat satisfied ■ Very satisfied ■ Somewhat dissatisfied ■ Very dissatisfied

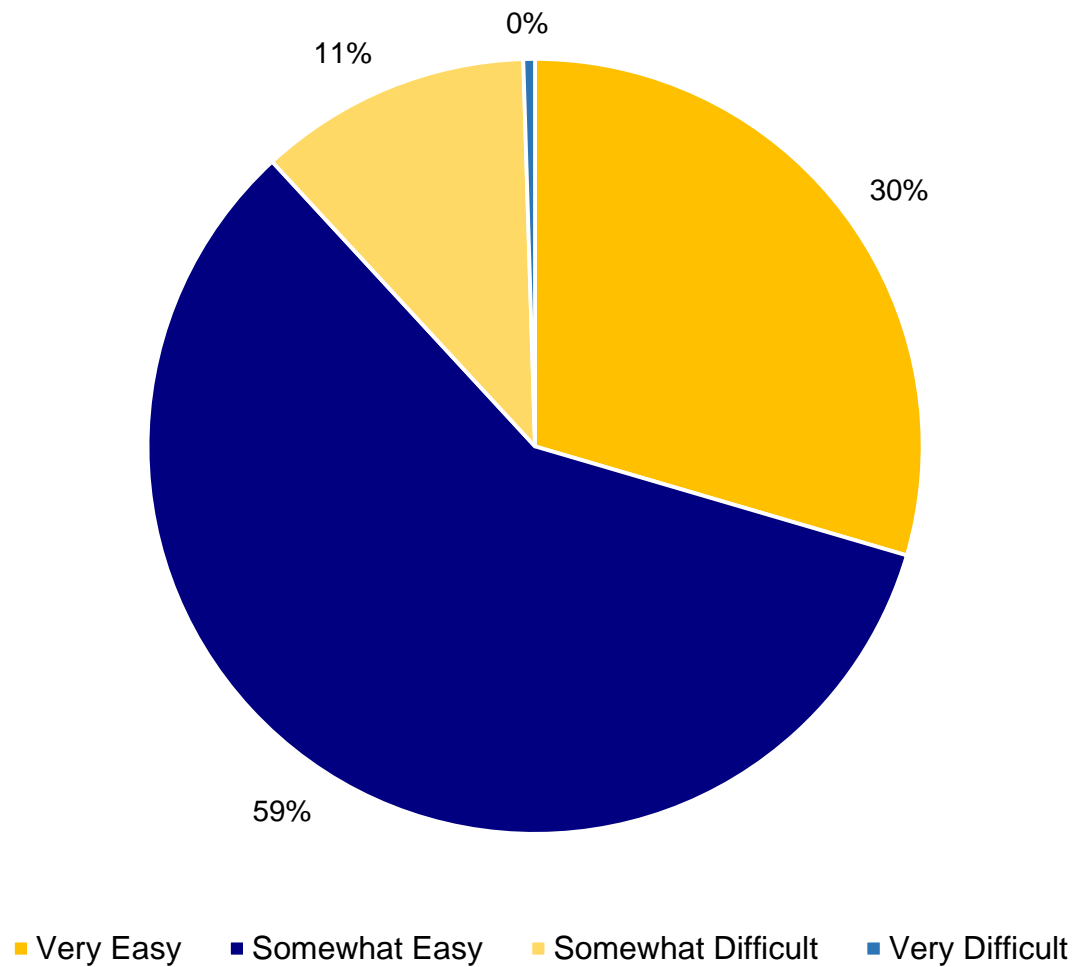
This is your space to tell us anything else you would like us to know about using and improving the accreditation online system (PAL).



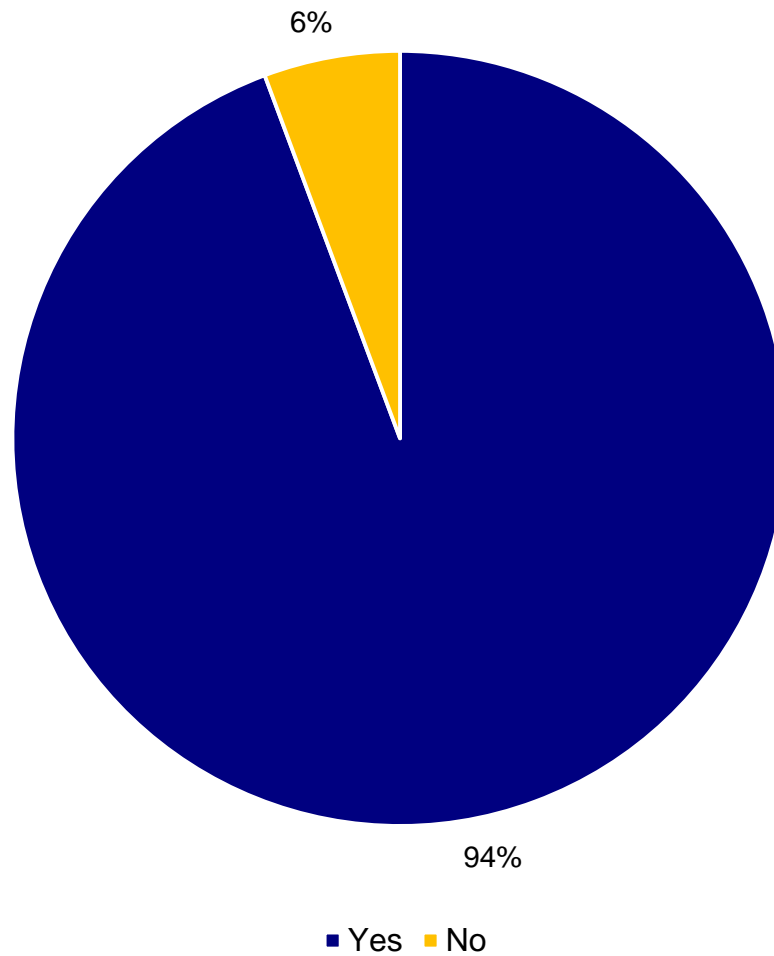
Was the accreditation application process clear (easy to understand)?



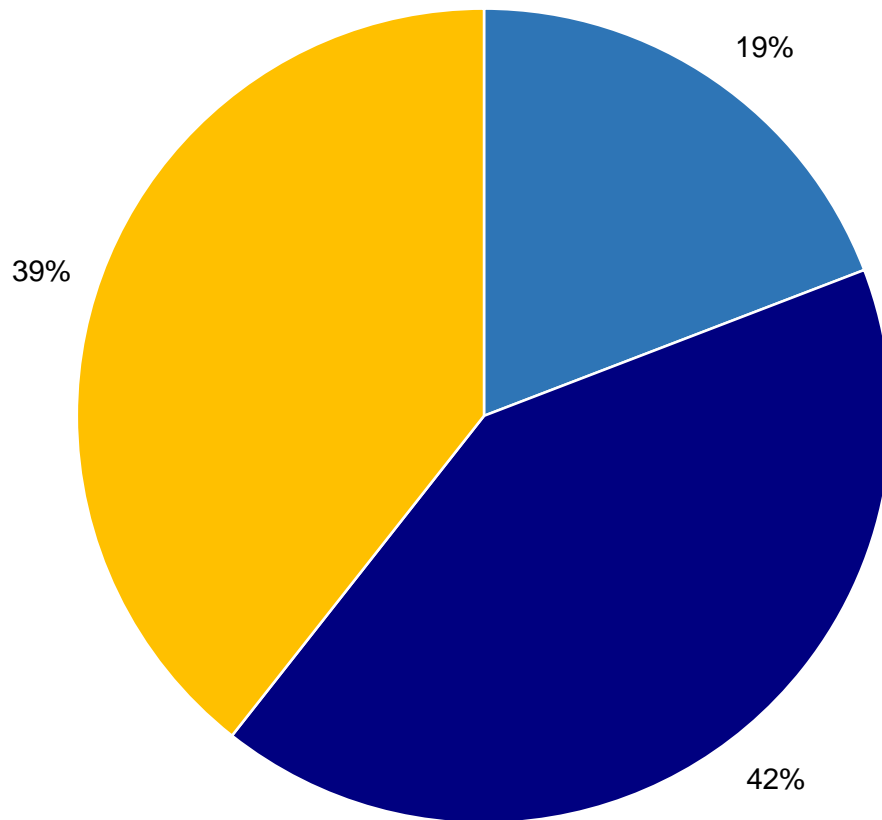
How easy was it to gather the information needed to complete the application?



Was the time from submission of your application on PAL to notification that your site was created satisfactory?

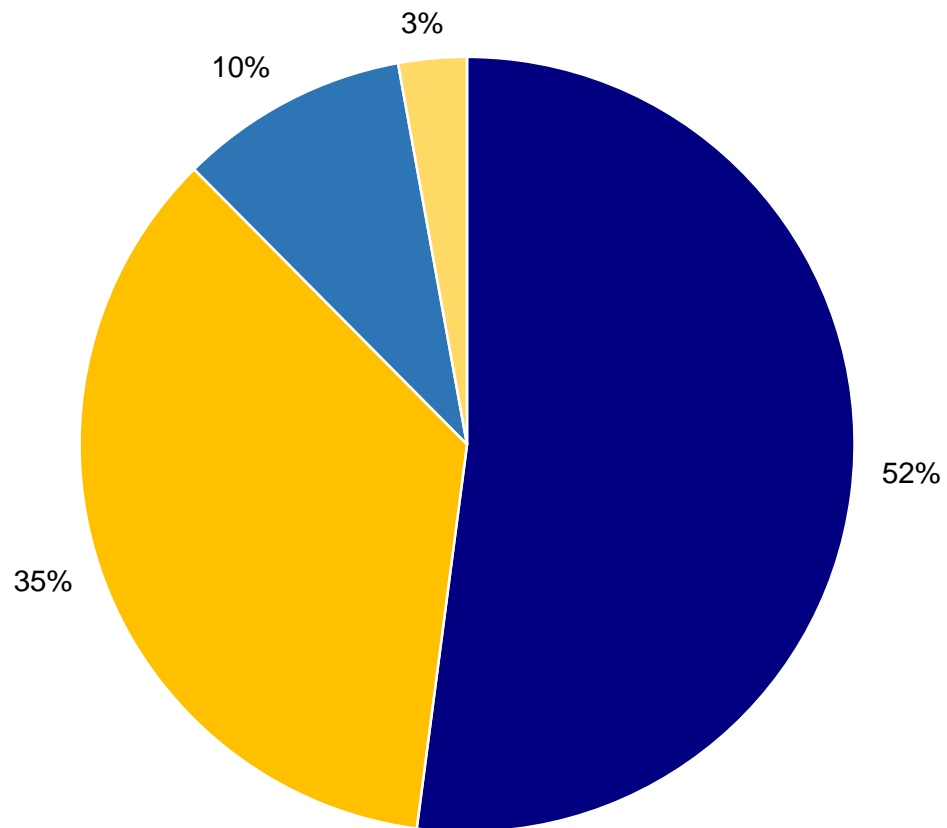


How frequently did you have contact with the AELCS Consultant?



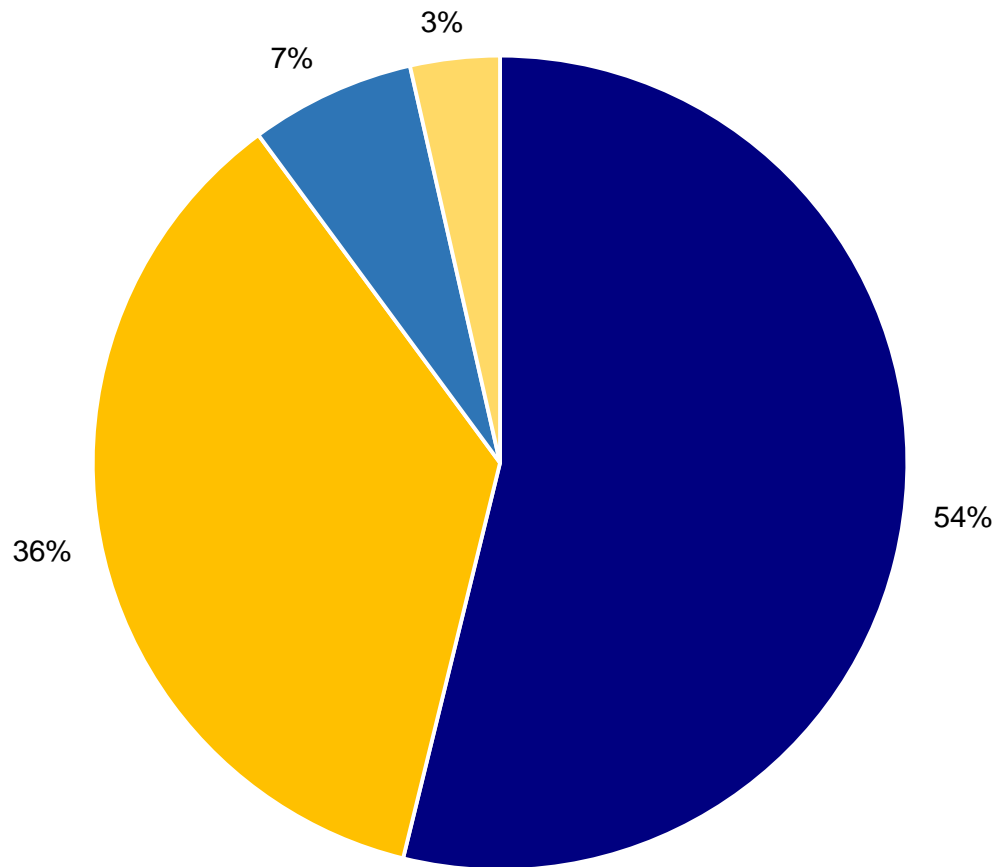
■ More than once a month ■ About once a month ■ Less than once a month

How important was your communication with the AELCS Consultant to completing the accreditation process?



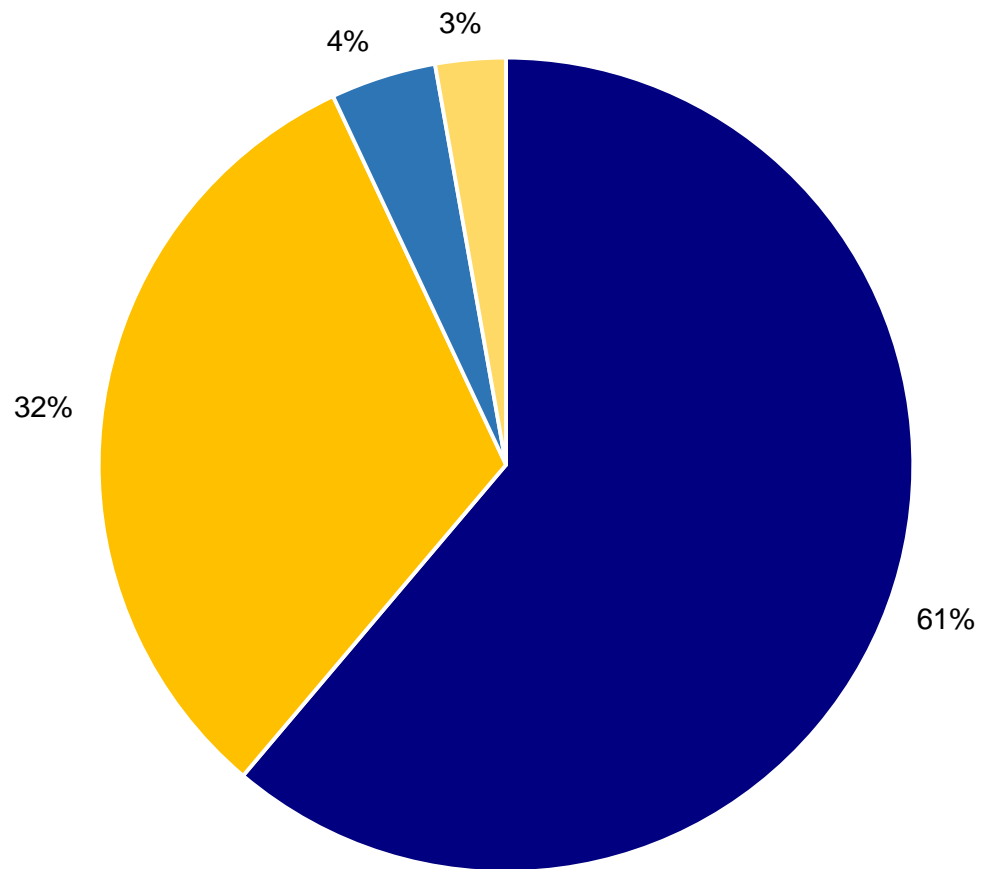
■ Very Important ■ Somewhat Important ■ Not very Important ■ Not at all Important

Frequency of your contact with AELCS Consultant.



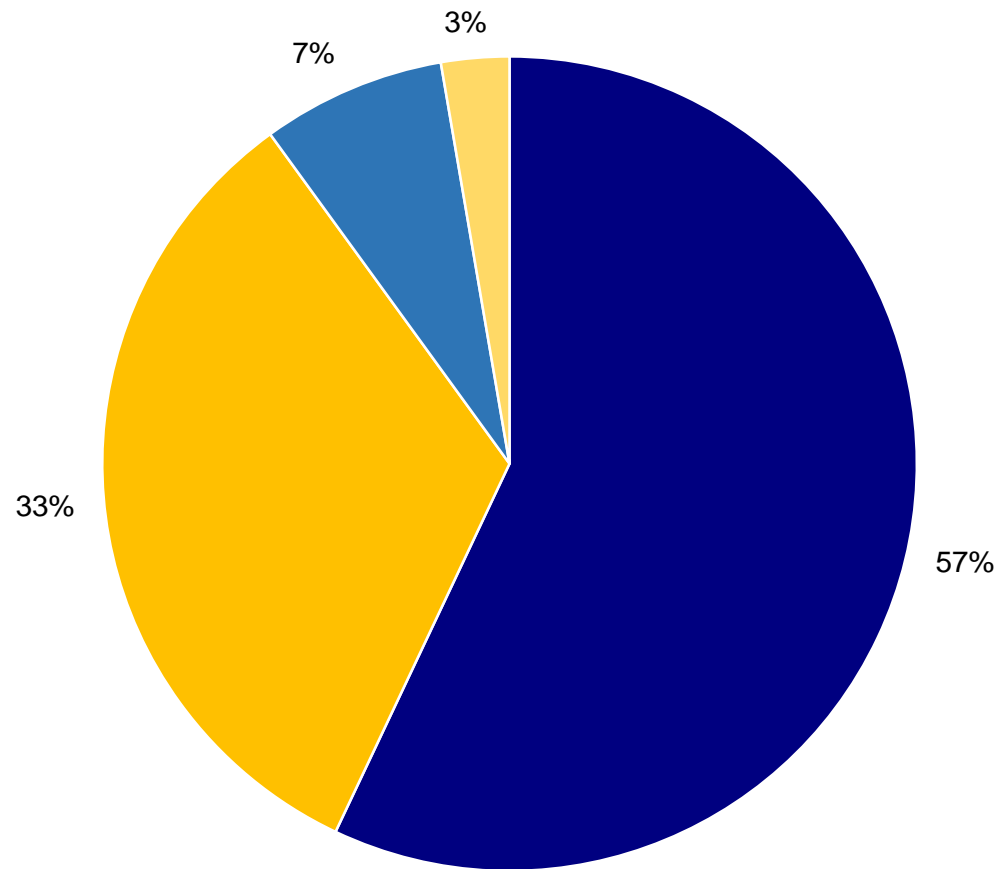
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

Timelines of responses to your questions.



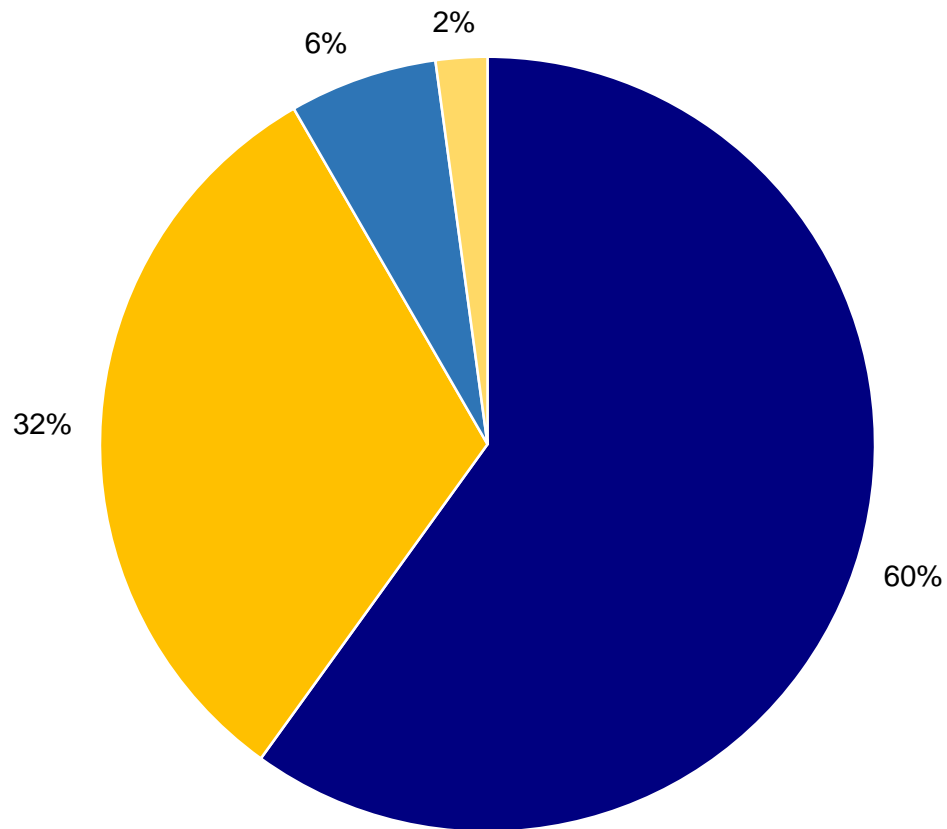
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The Consultant's ability to describe the accreditation process clearly.



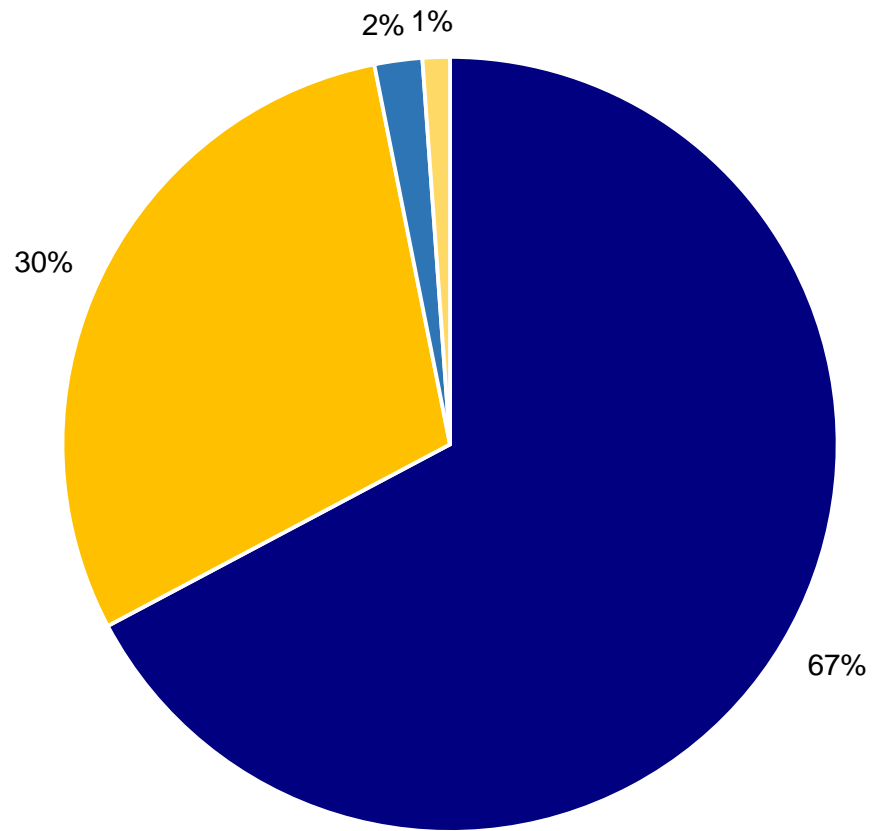
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The Consultant's ability to answer your questions about the accreditation process.



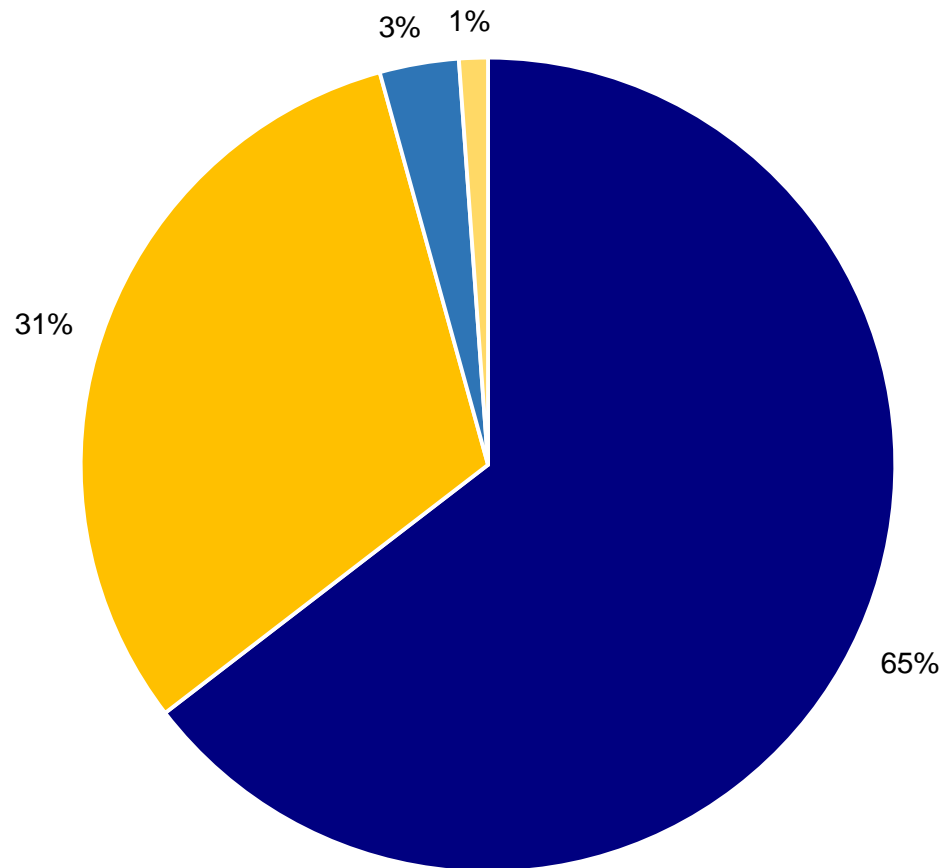
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The information provided by the Site Visit Coordinator to prepare for the site visit.



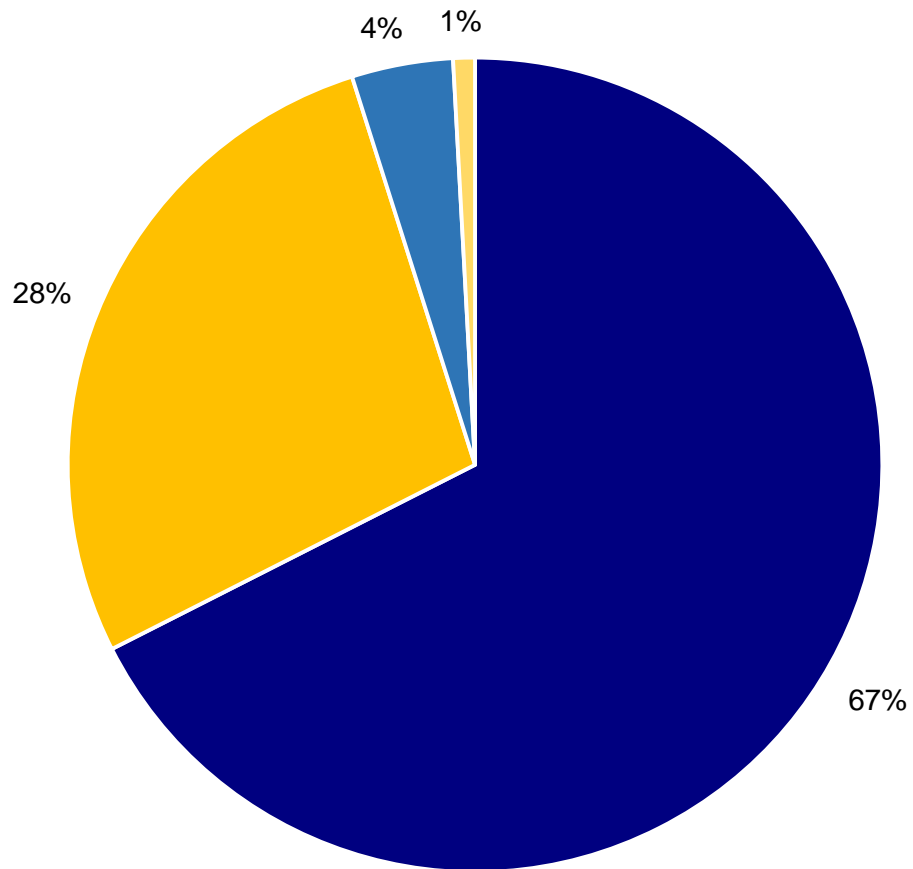
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The Site Visit documents outlining the process.



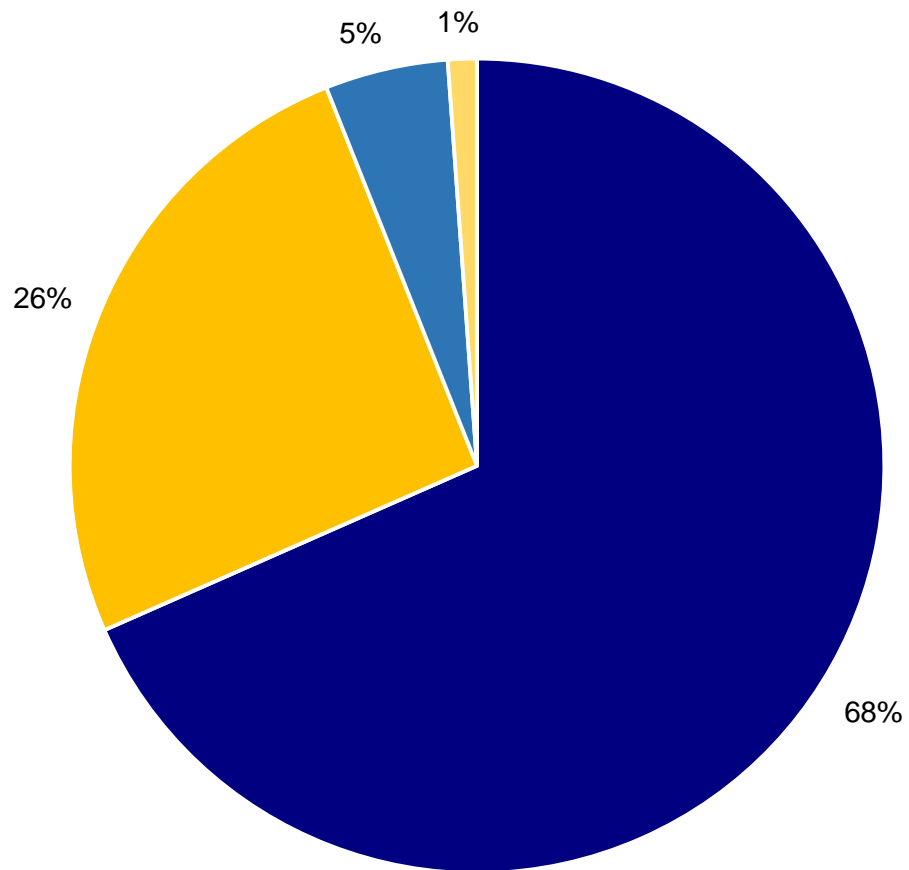
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The availability of the Site Visit Coordinator when you had questions.



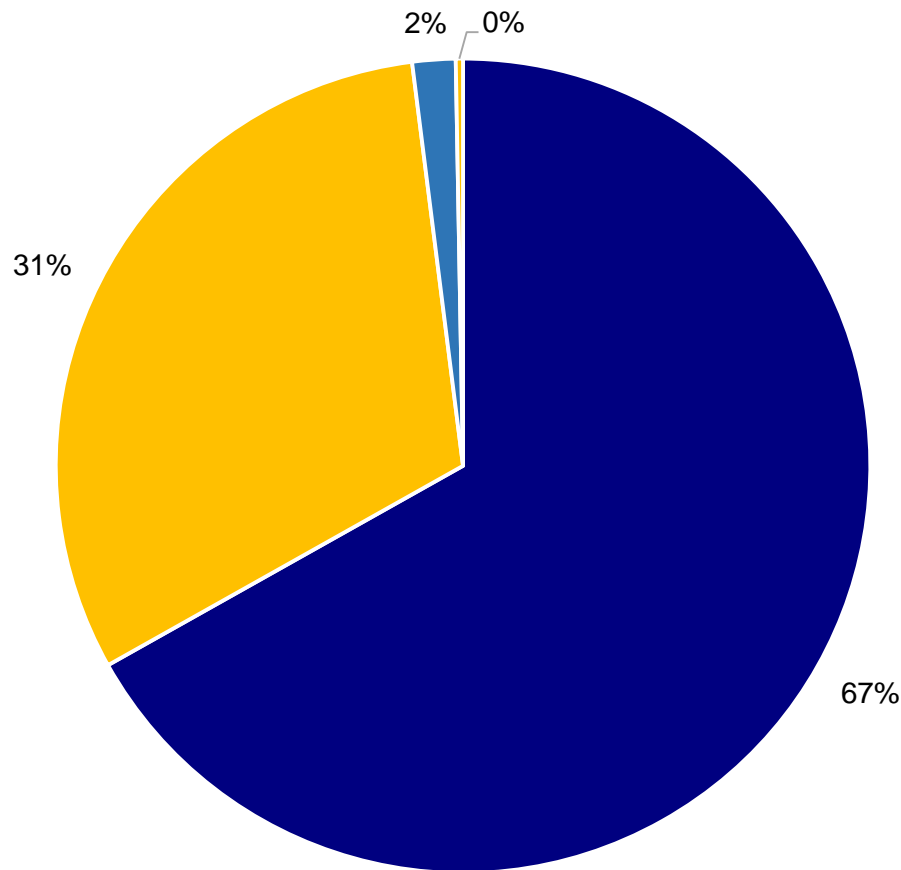
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The availability of the Site Visit Coordinator to answer your questions.



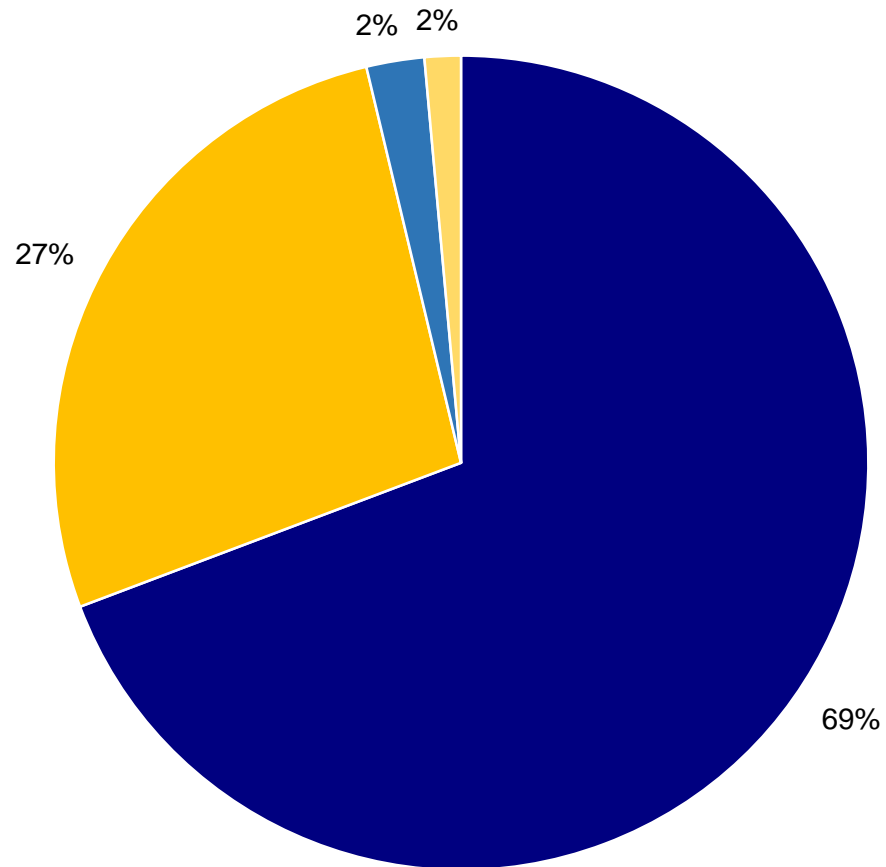
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The time you had to submit your site visit documents.



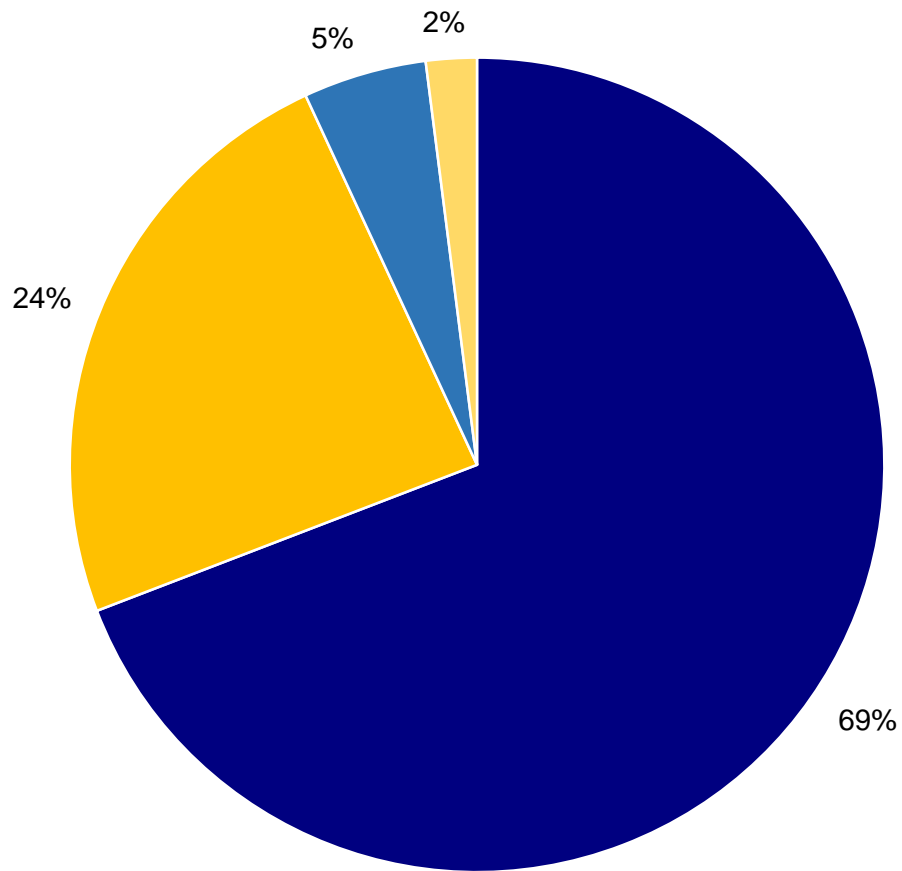
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The length of the site visit.



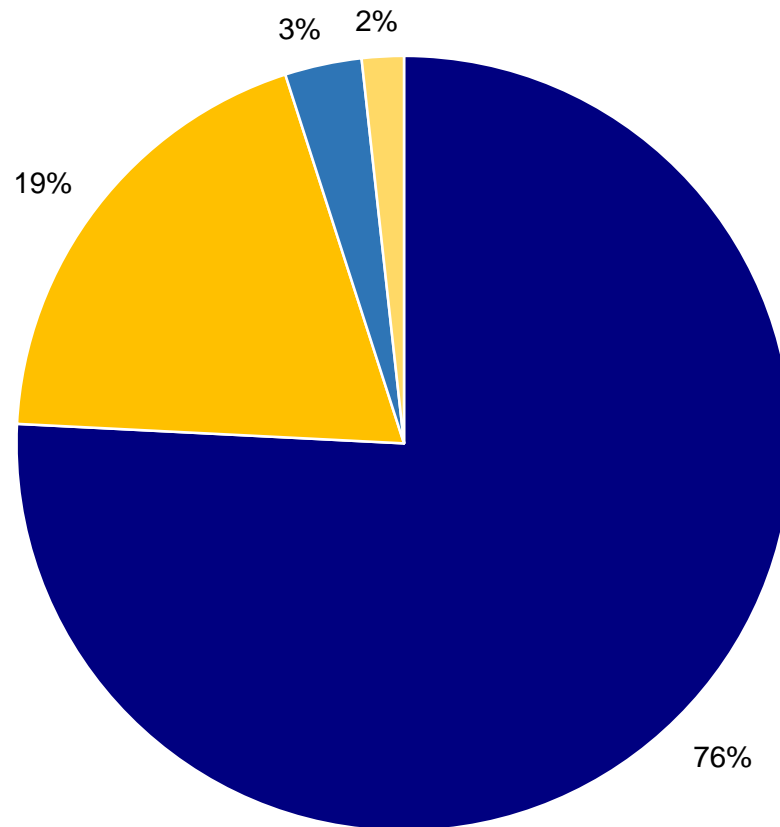
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

The time that the Validator(s) spent in direct observation.



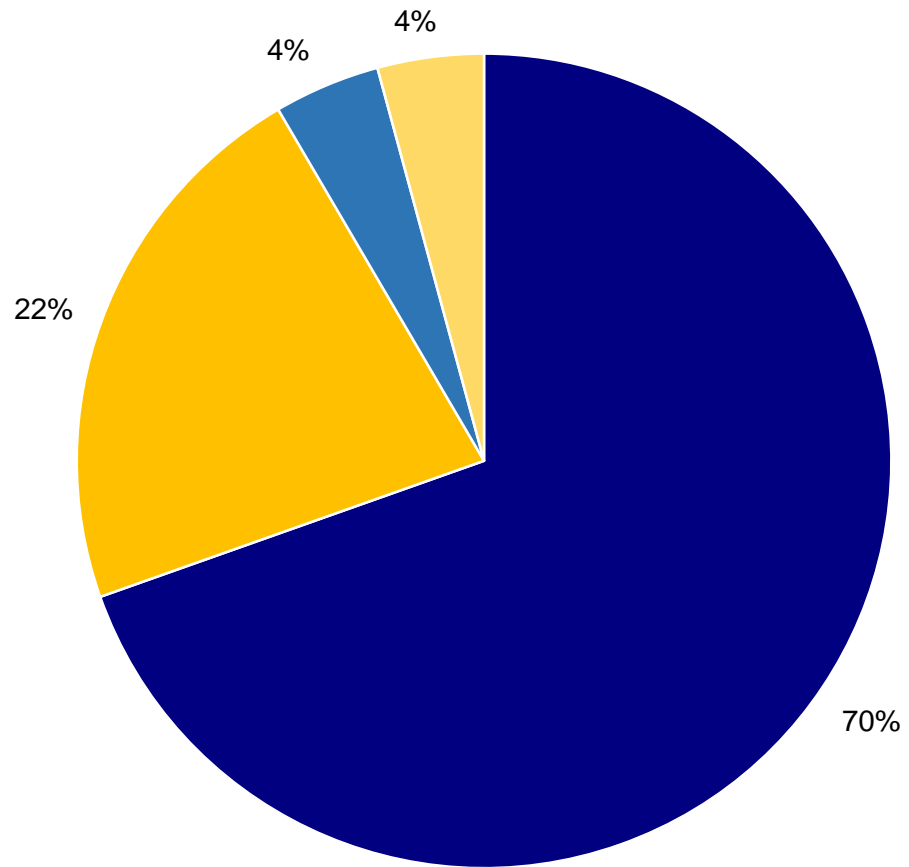
■ Very Satisfied ■ Somewhat Satisfied ■ Somewhat Unsatisfied ■ Very Unsatisfied

How helpful was the opportunity to provide additional evidence in response to clarifying questions by the Validator(s)?



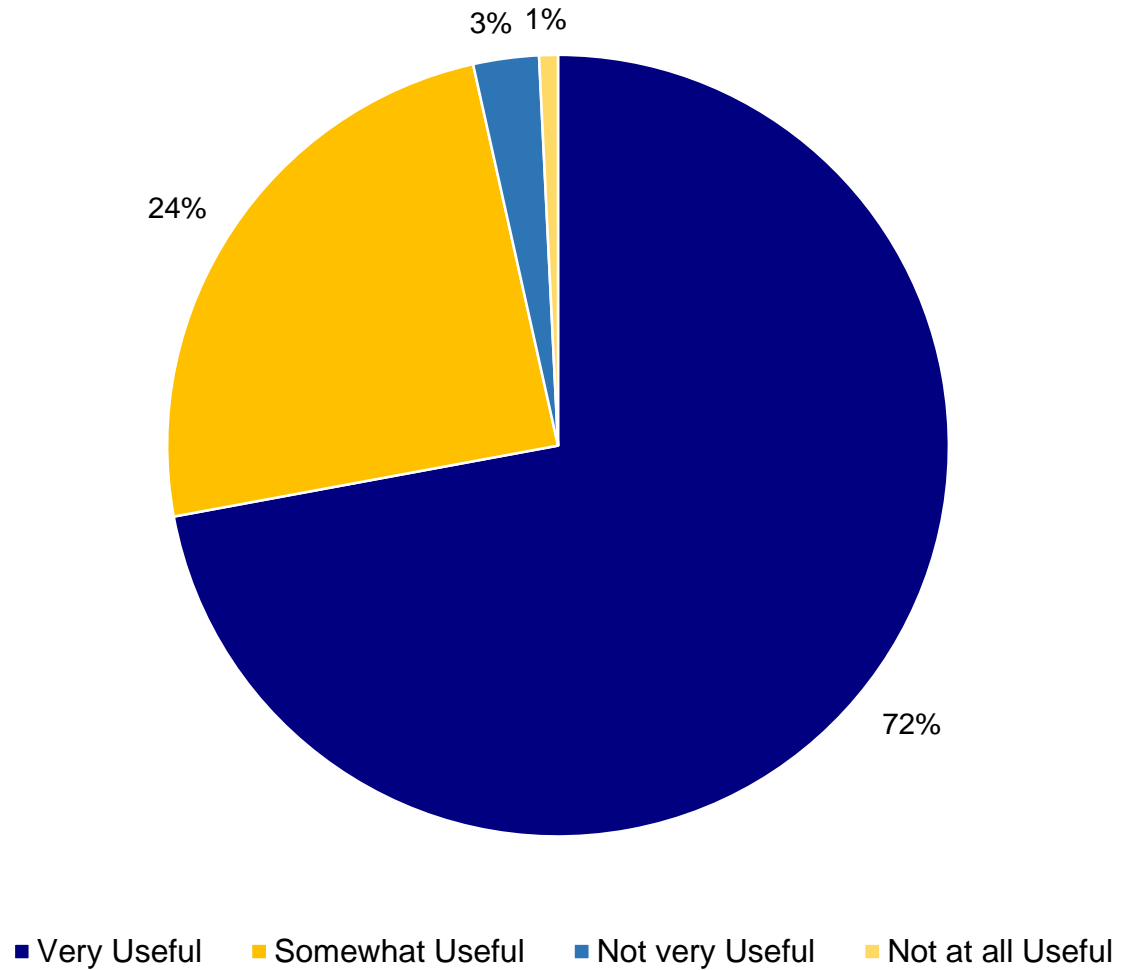
■ Very Helpful ■ Somewhat Helpful ■ Not very Helpful ■ Not at all Helpful

How helpful was the closing meeting (Site Visit Verification)?

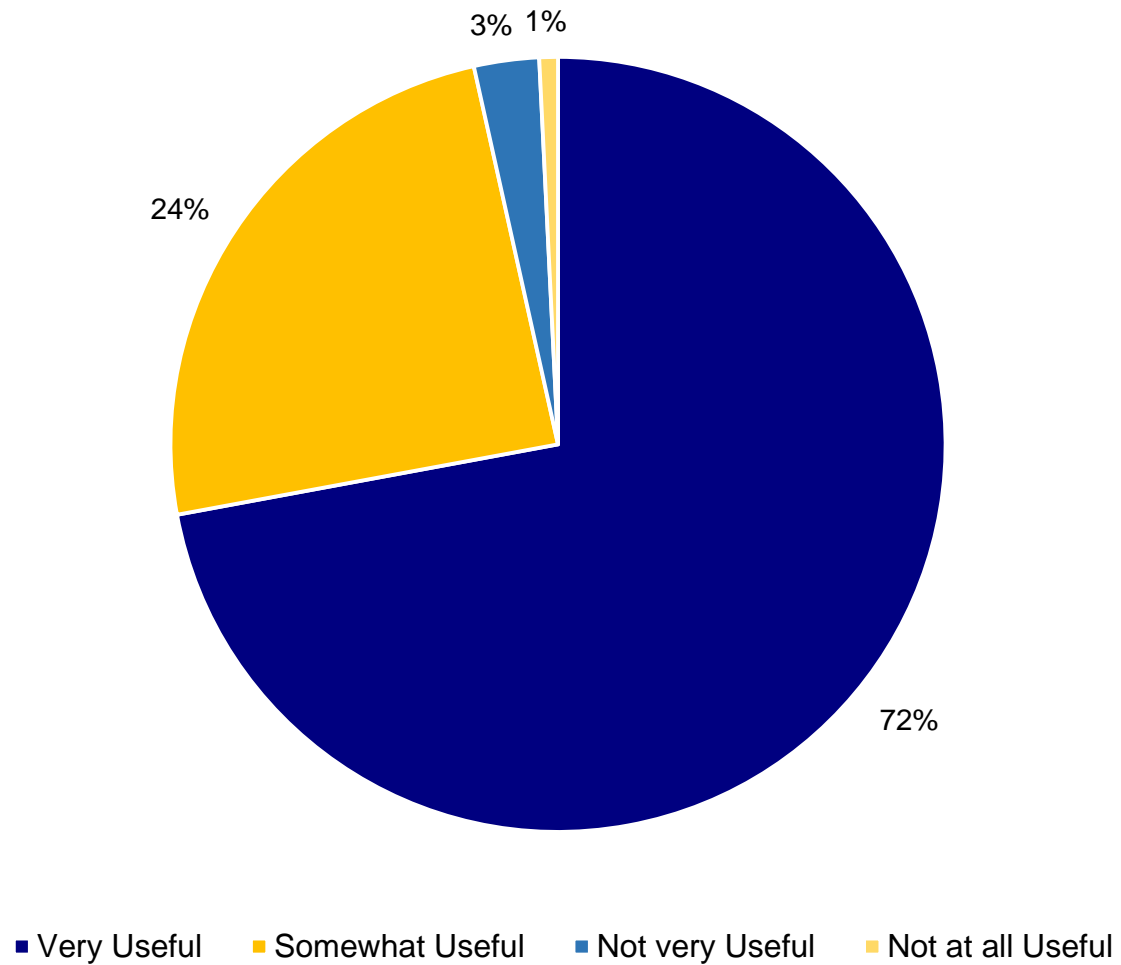


■ Very Helpful ■ Somewhat Helpful ■ Not very Helpful ■ Not at all Helpful

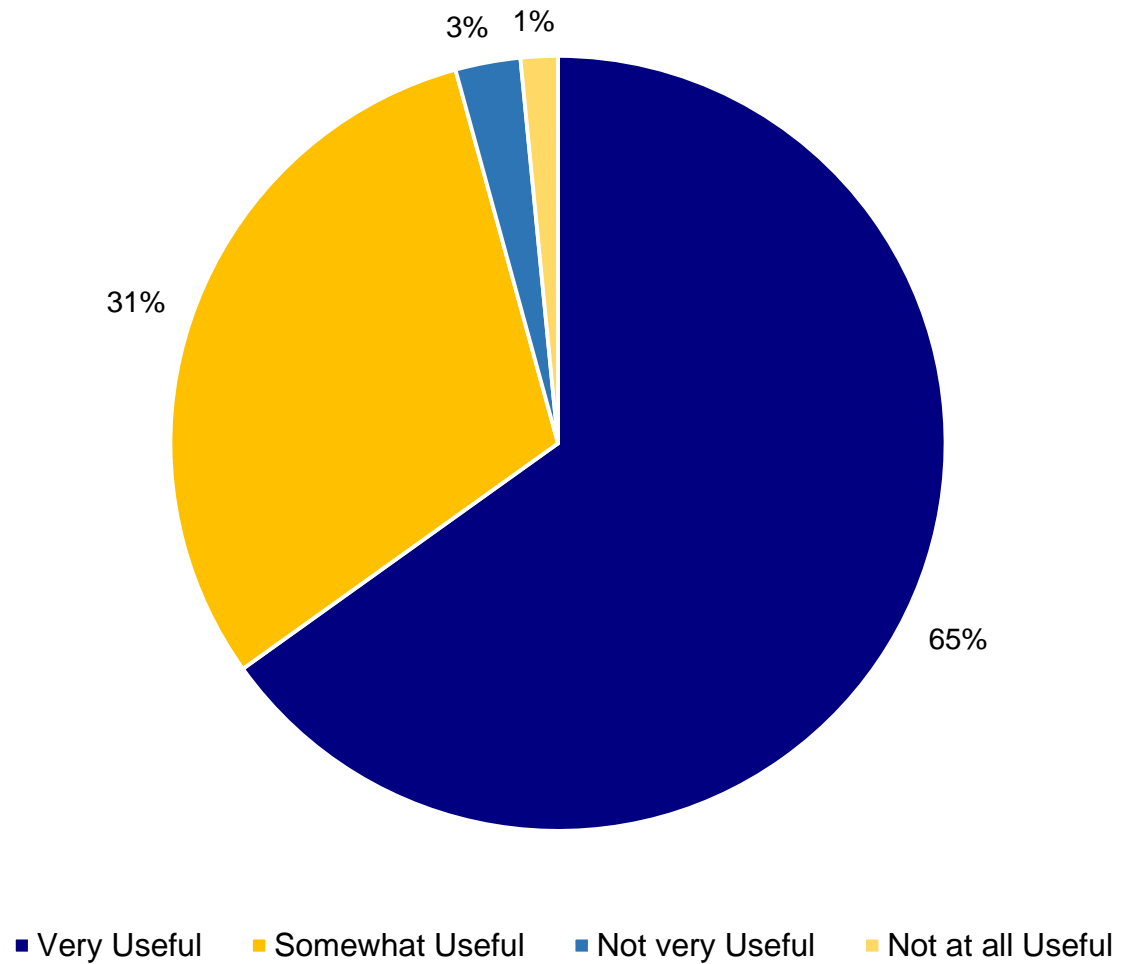
How useful was the Accreditation Report for providing ideas to add to your QEP to enhance your practice?



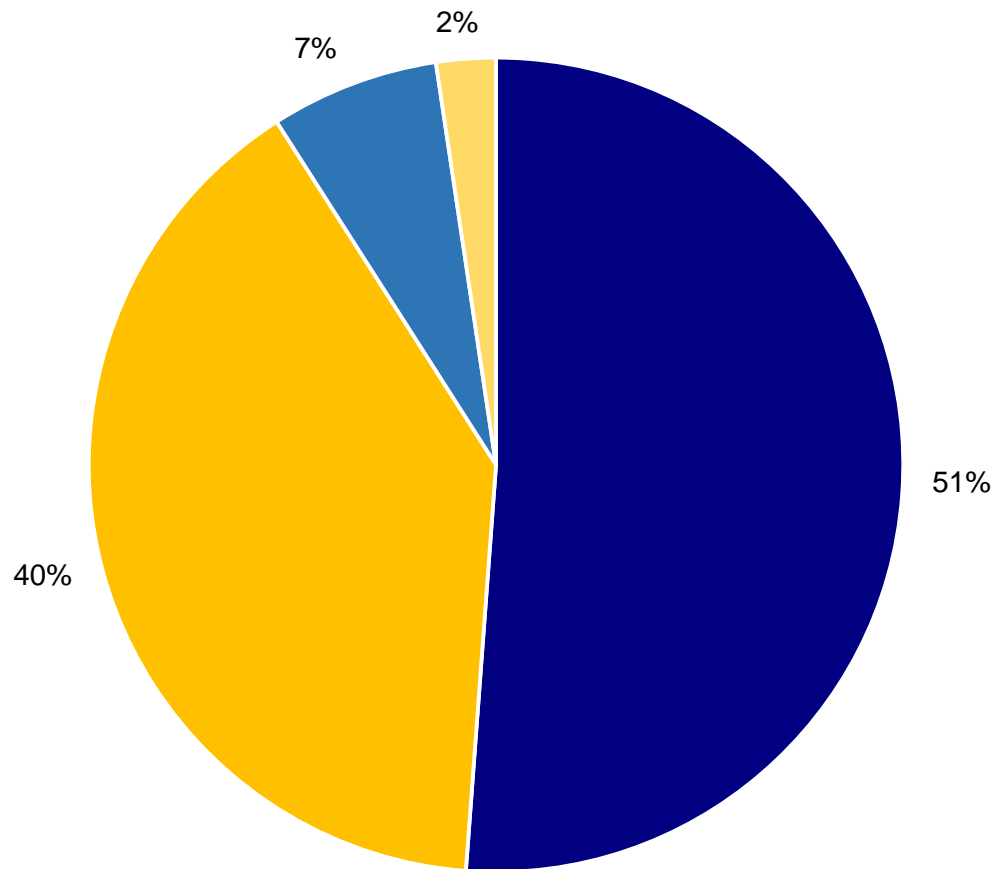
How useful was the Accreditation Report for highlighting positive aspects of your program?



How useful was the Accreditation Report for communicating with your staff/providers?

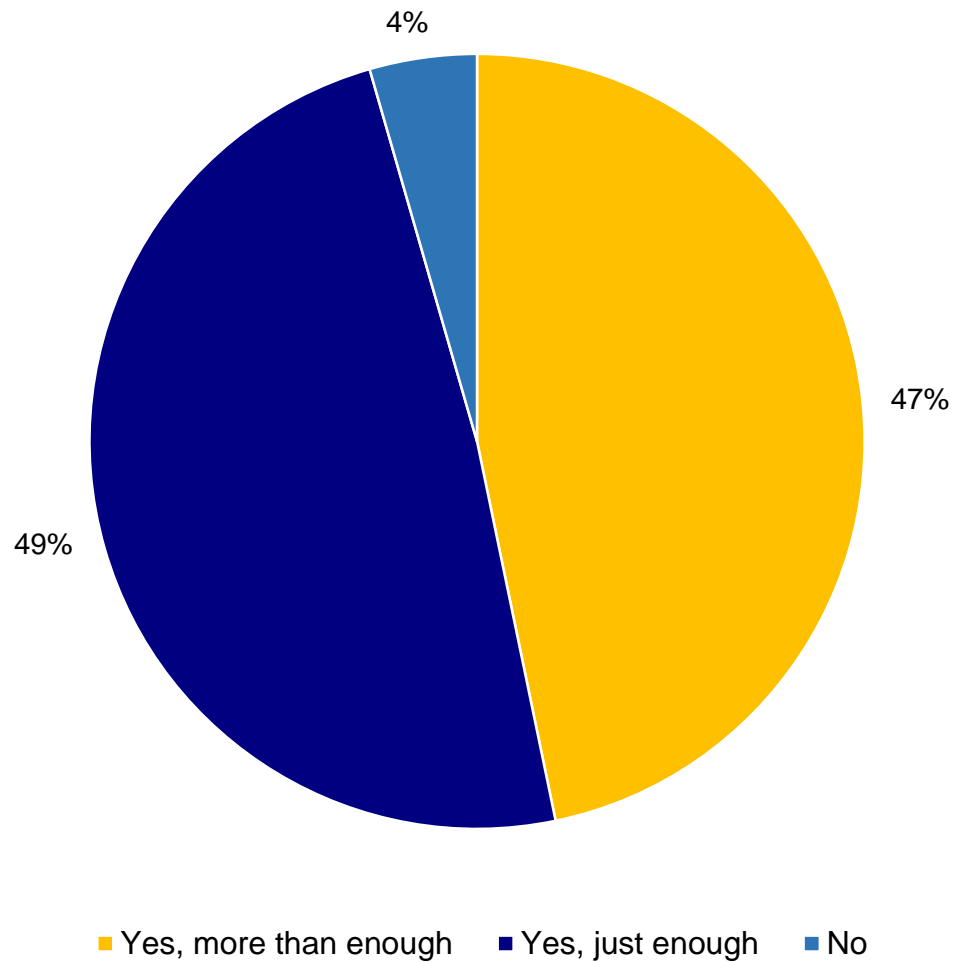


How useful was the Accreditation Report for communicating with parents?

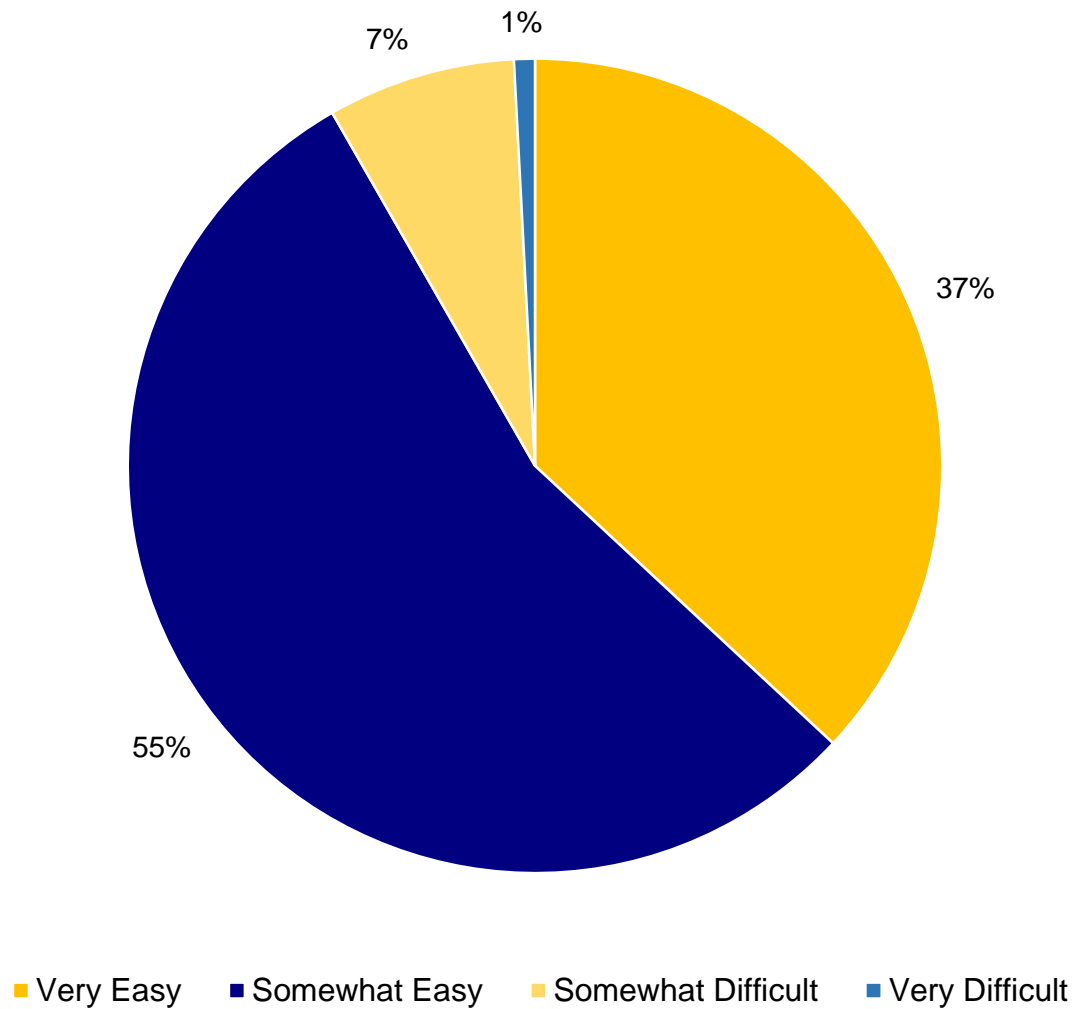


■ Very Useful ■ Somewhat Useful ■ Not very Useful ■ Not at all Useful

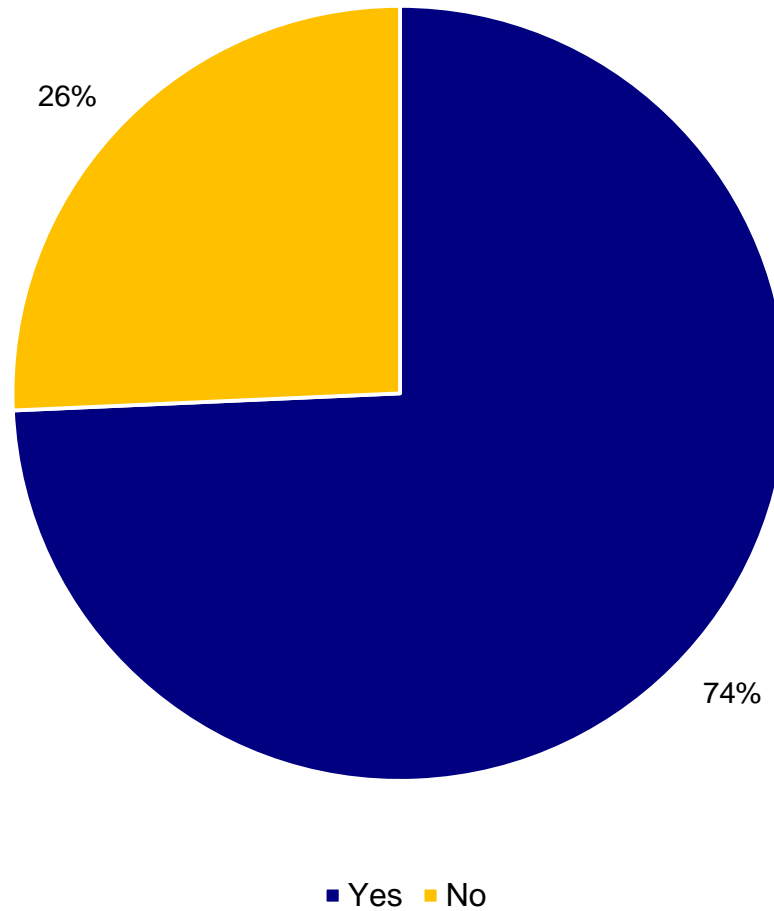
Is the 3 months advance notice sufficient time to prepare and submit your Annual Report?



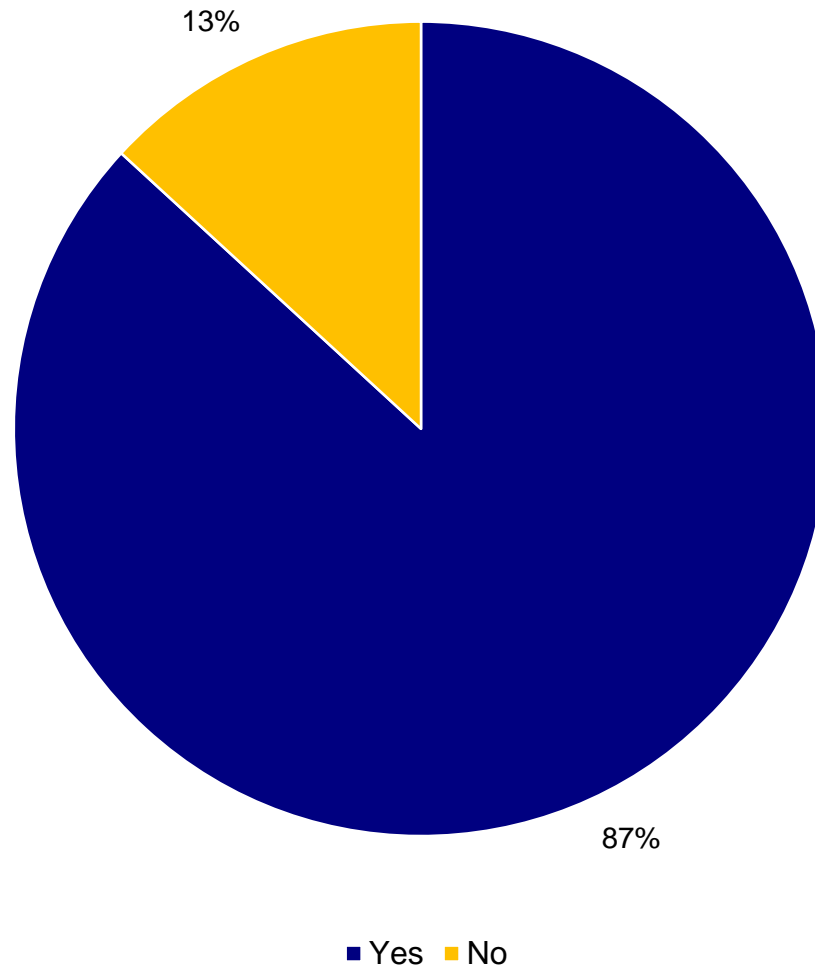
How easy was it to complete the Annual Report?



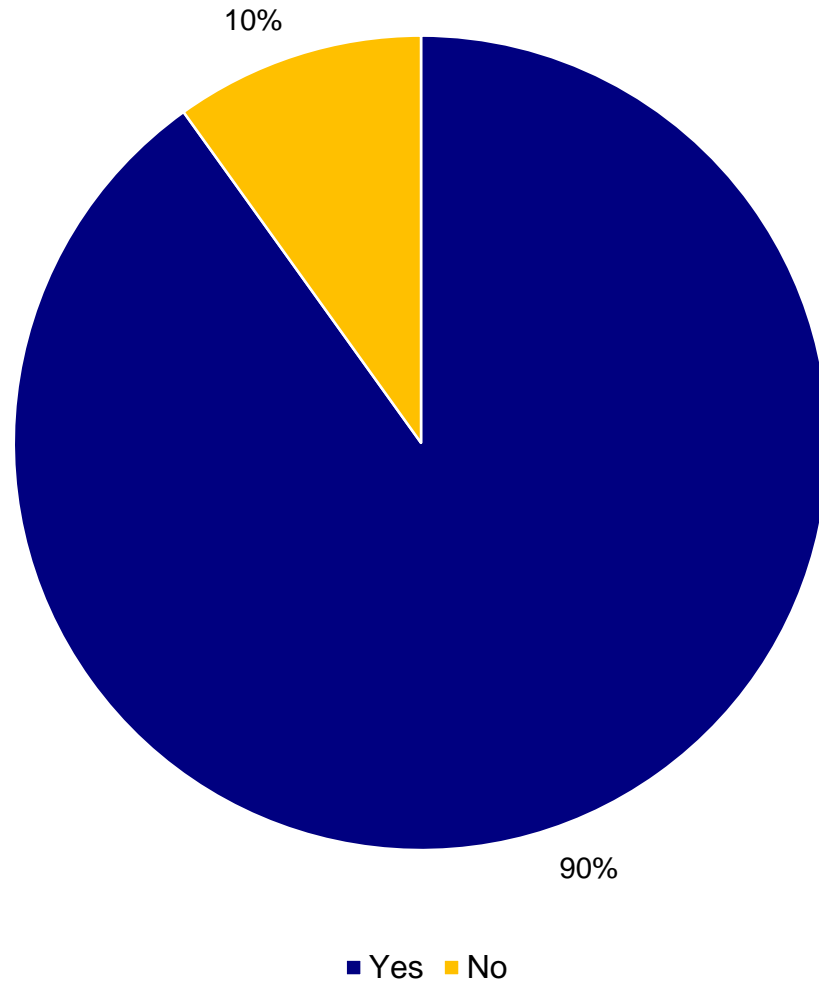
Are child care professionals (including Providers) engaged in the Annual Report process?



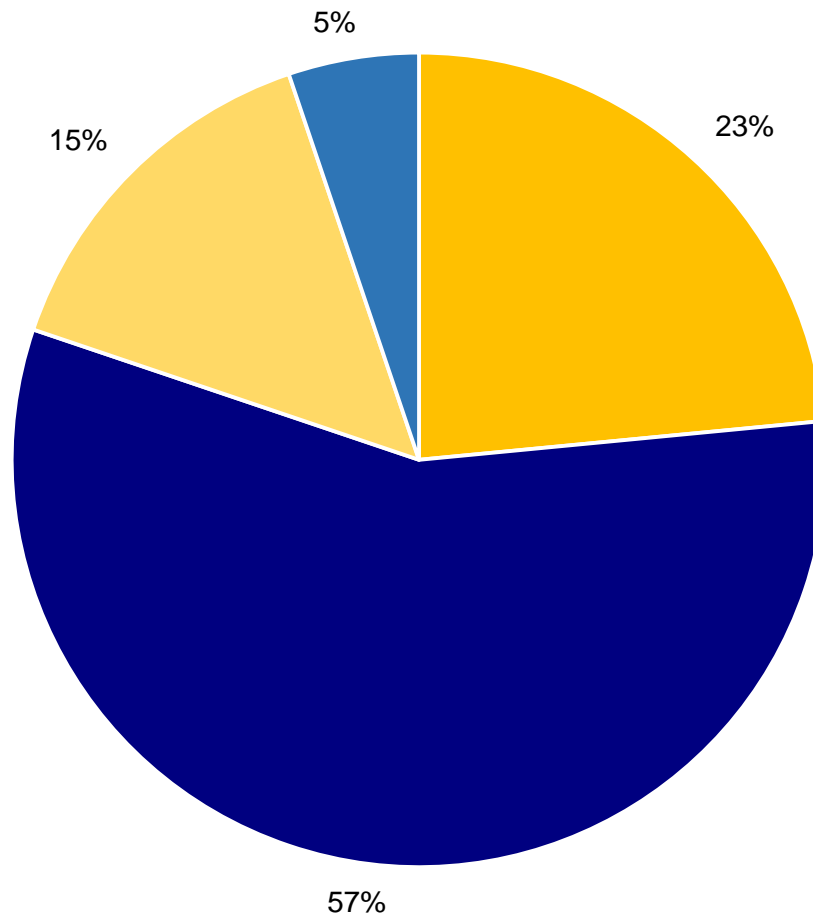
Is completing the Annual Report a meaningful process?



Would you appreciate feedback on your Annual Report?

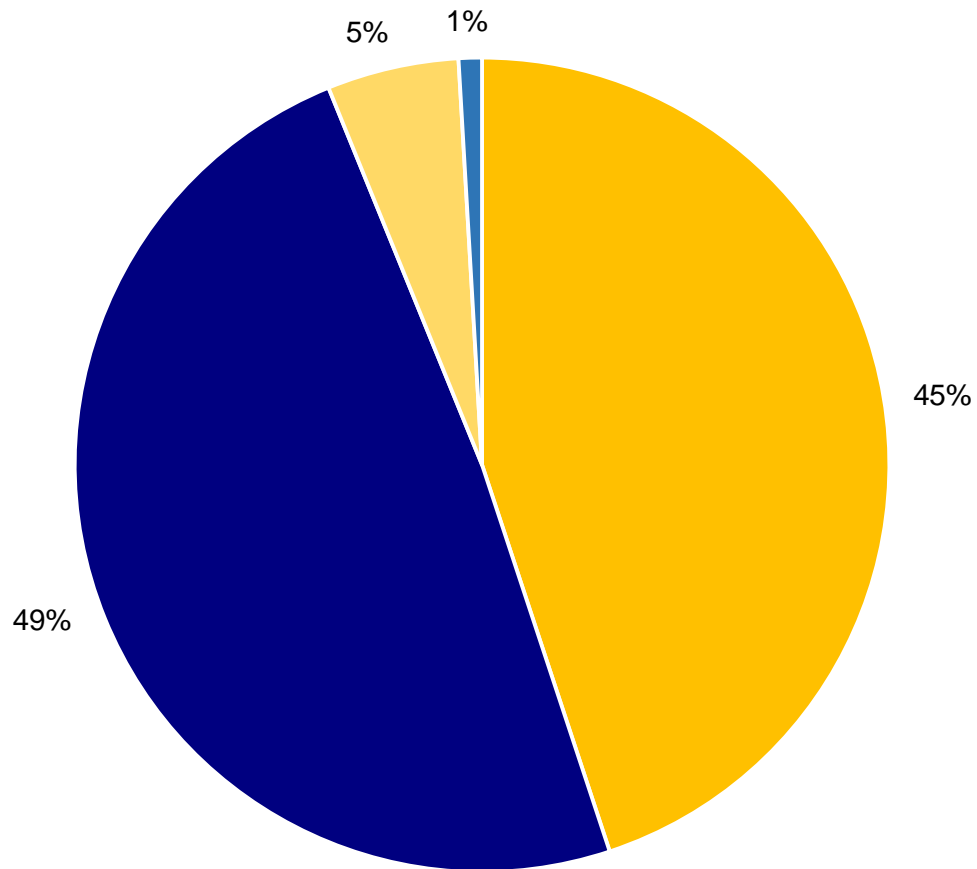


The AELCS website is easy to navigate.



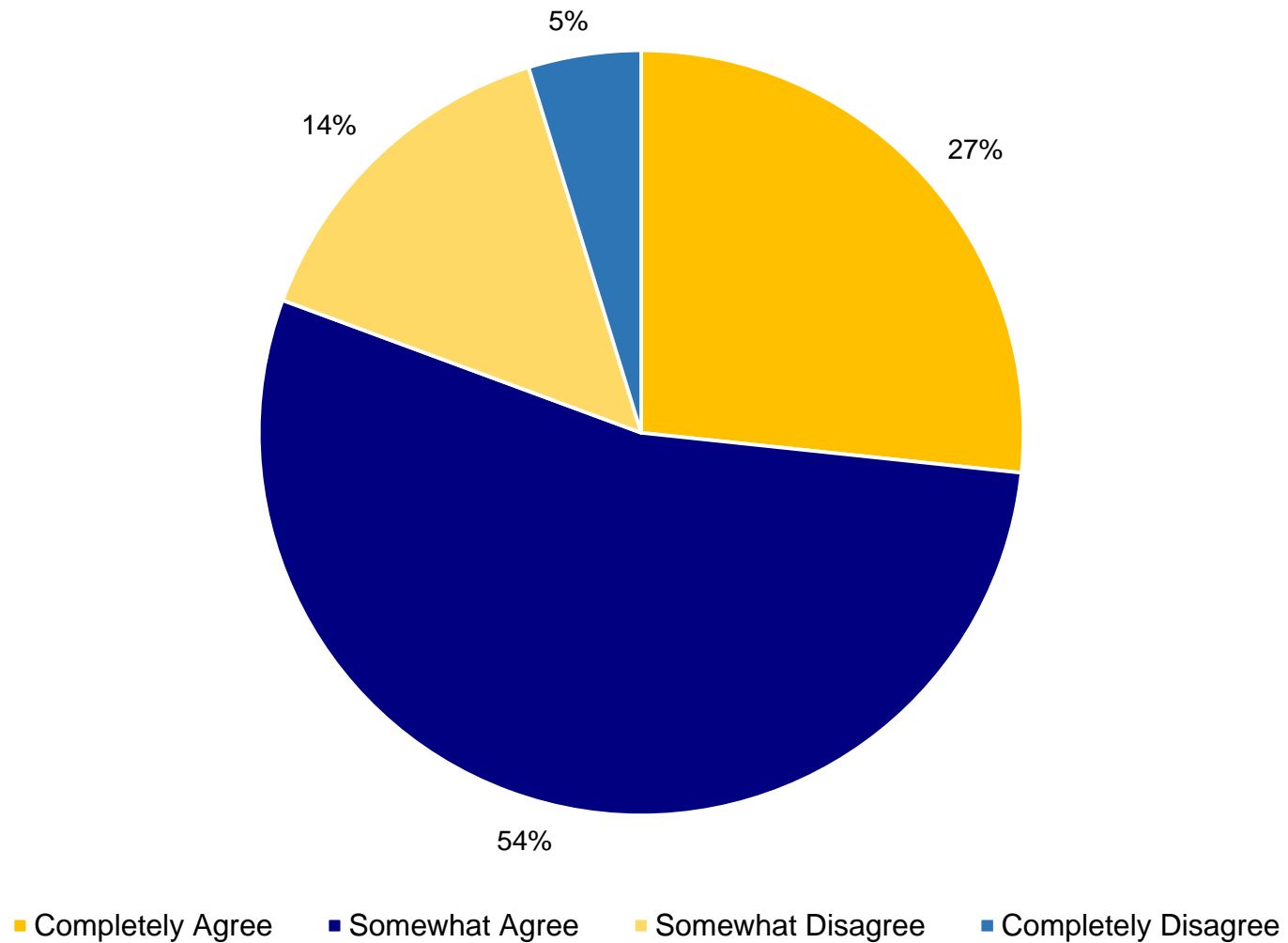
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

The AELCS website contains relevant information.

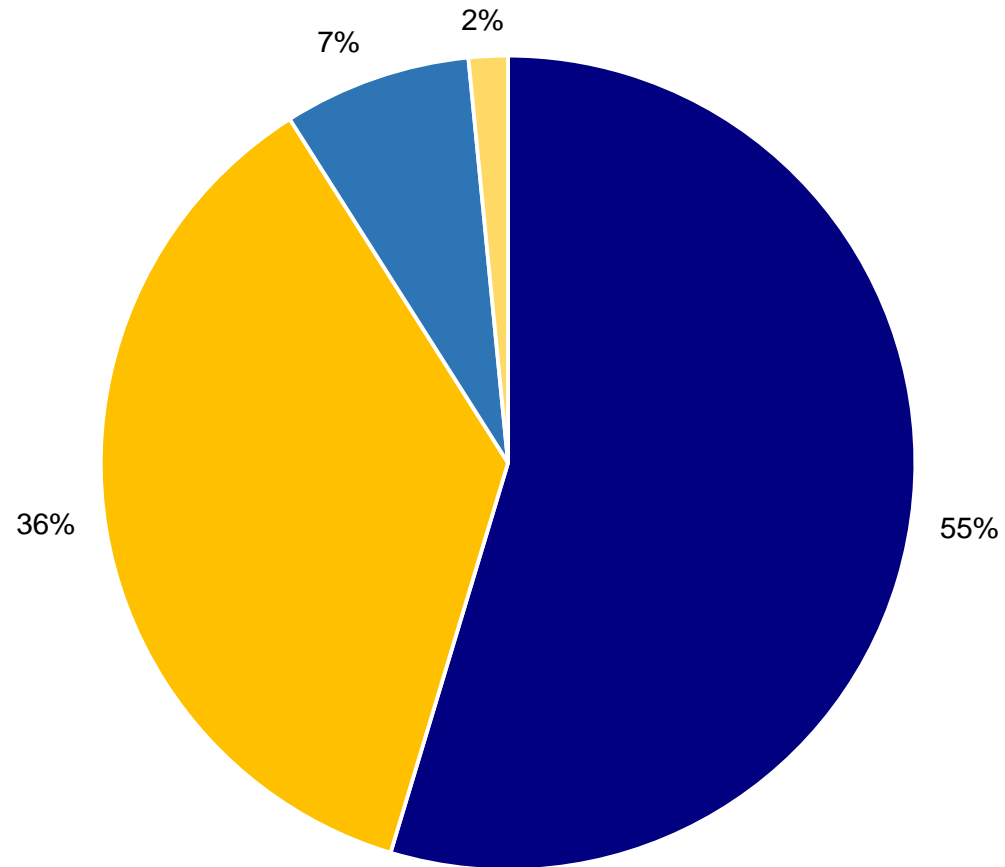


■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

We can usually find answers to our questions on the website.

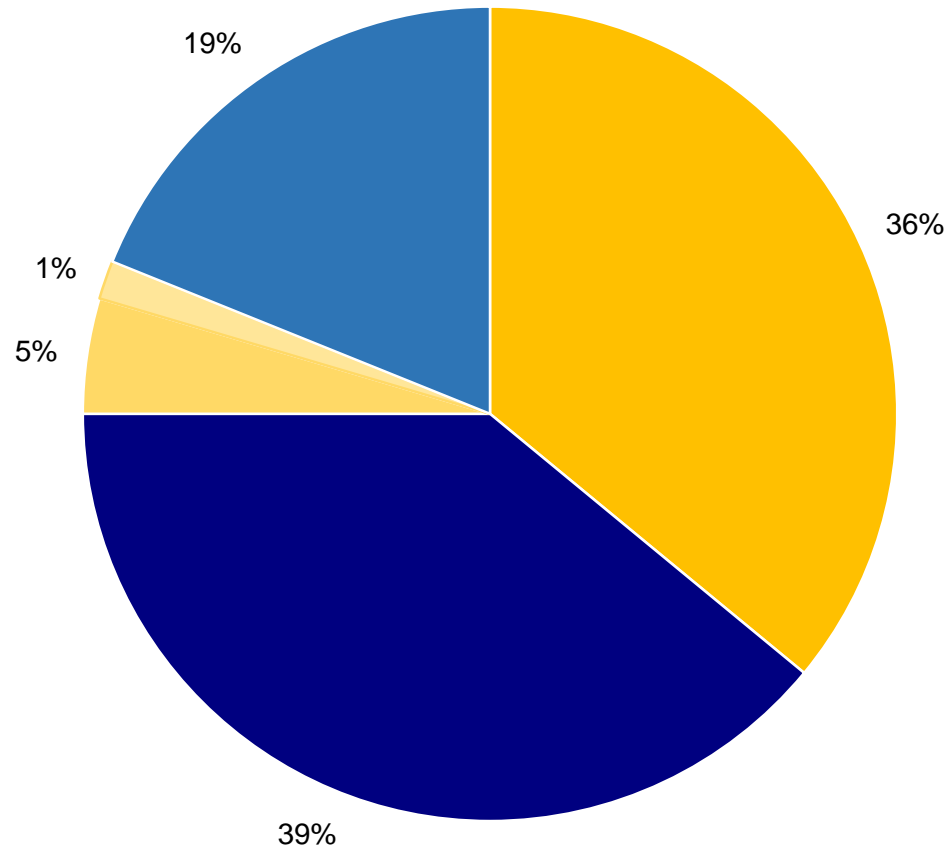


The website outlines the steps of the accreditation process.



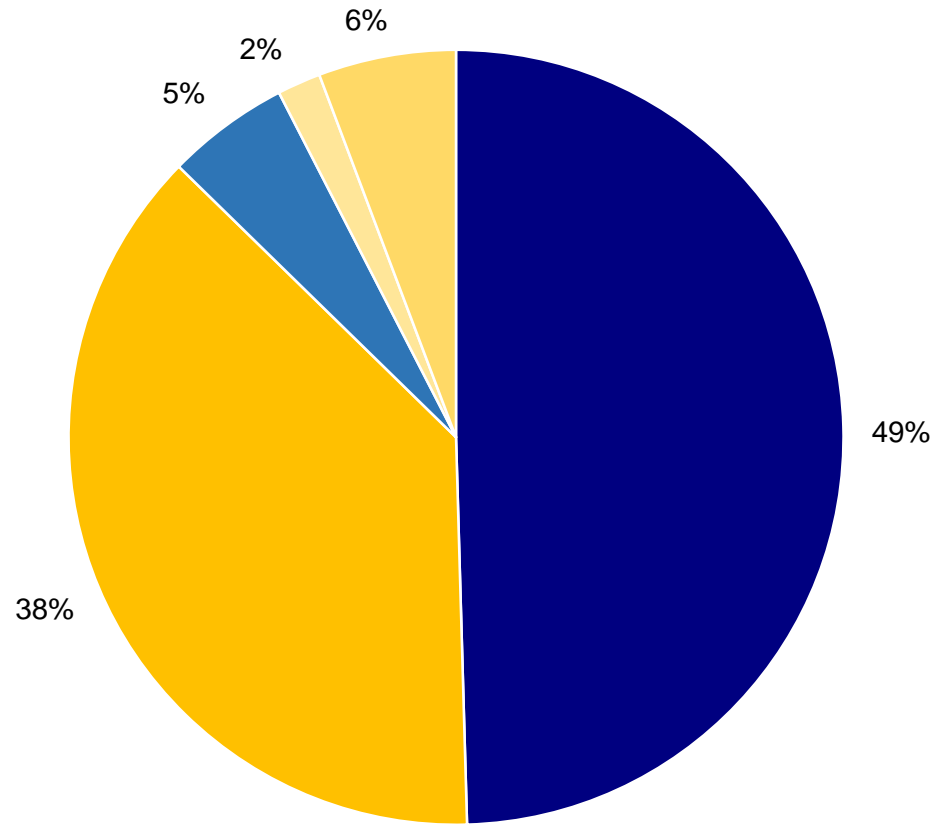
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

The e-bulletins posted on the website contain relevant information.



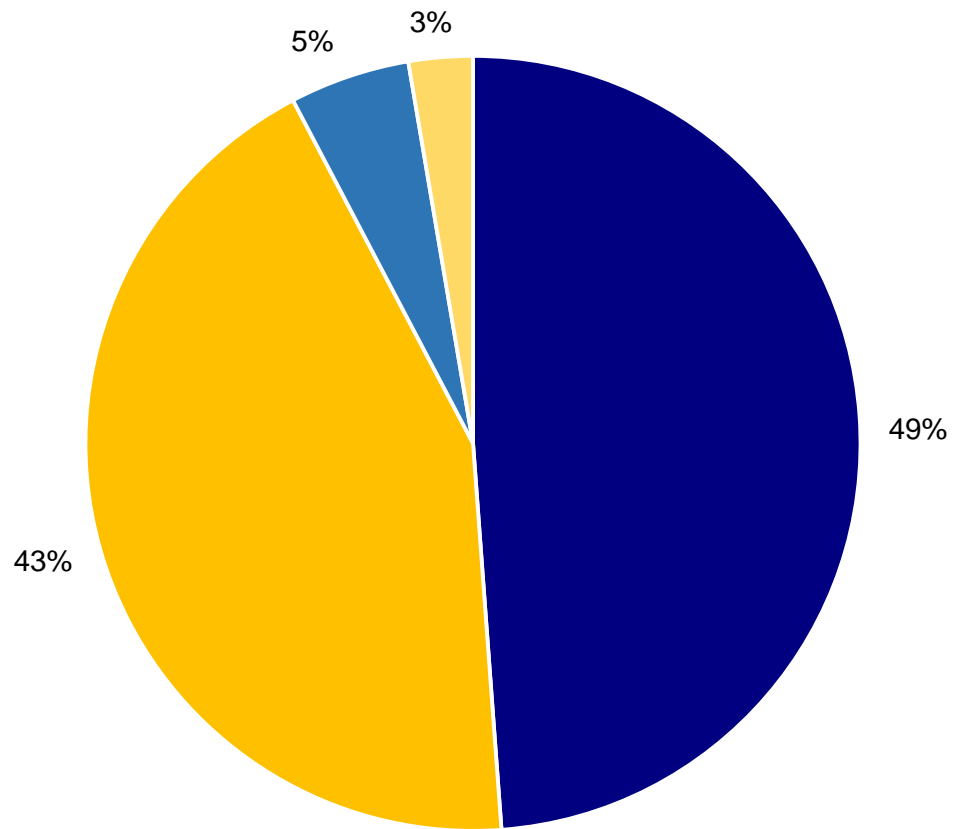
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree ■ Never used

The examples in the Accreditation Guide on the PAL help us understand the kind of evidence that could support the Standards.



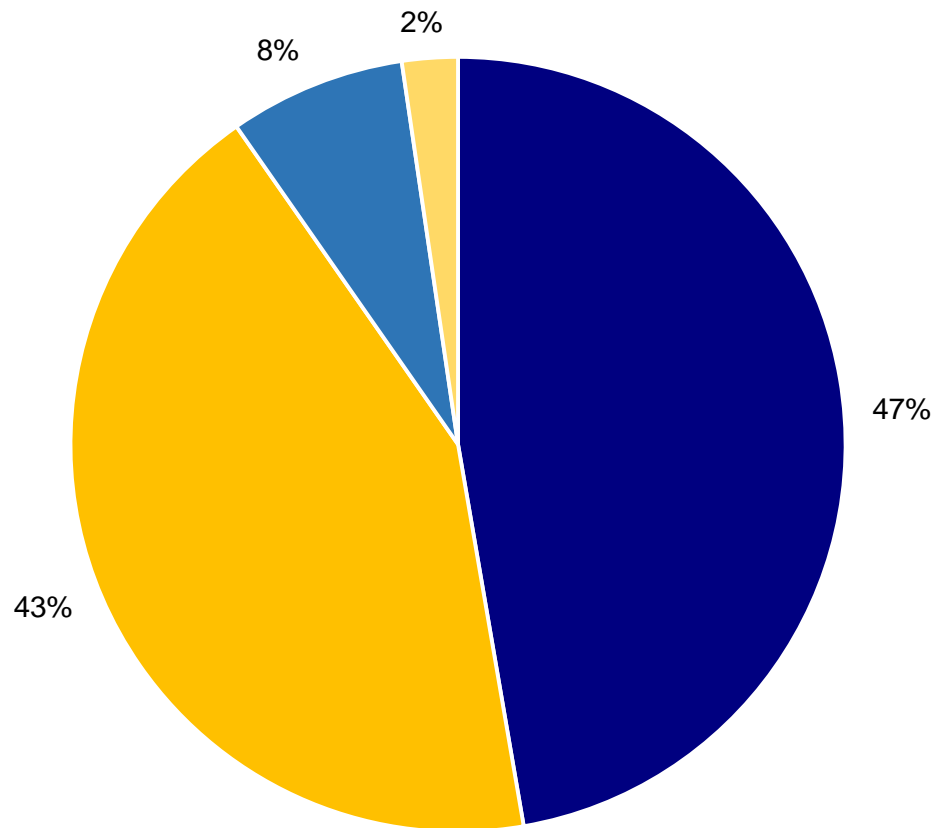
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree ■ Never used

The references and Glossary of Terms on the PAL site help us to better understand the Standards.



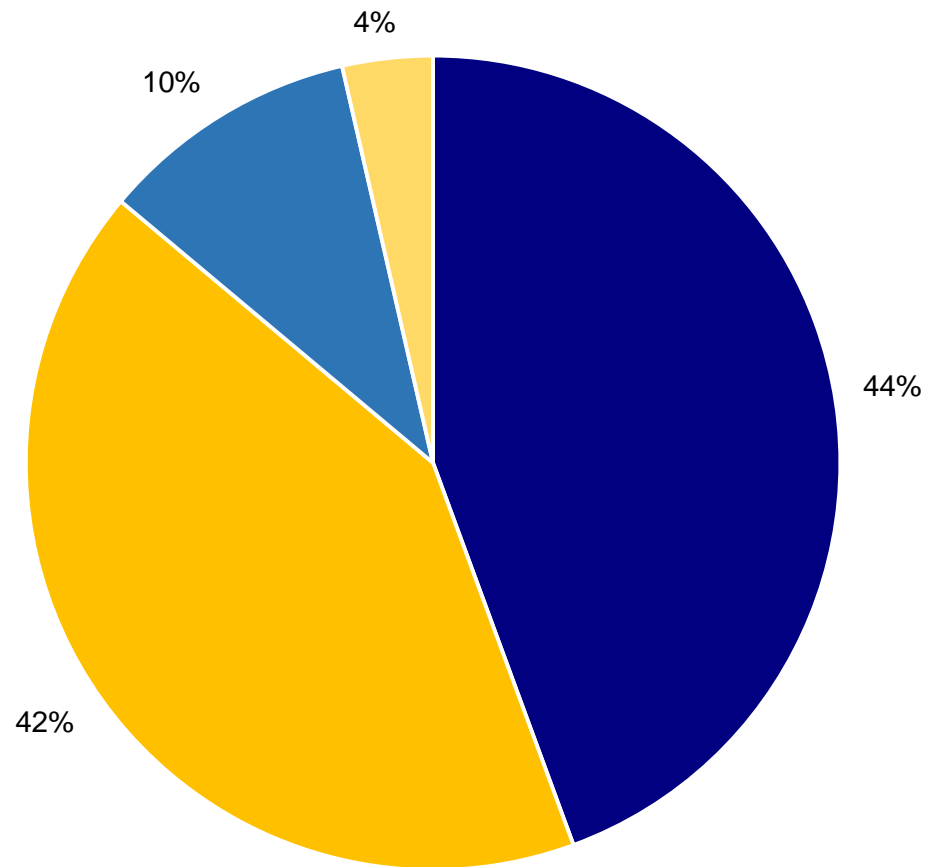
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

The information/links that are included on AELCS email signature lines are useful.



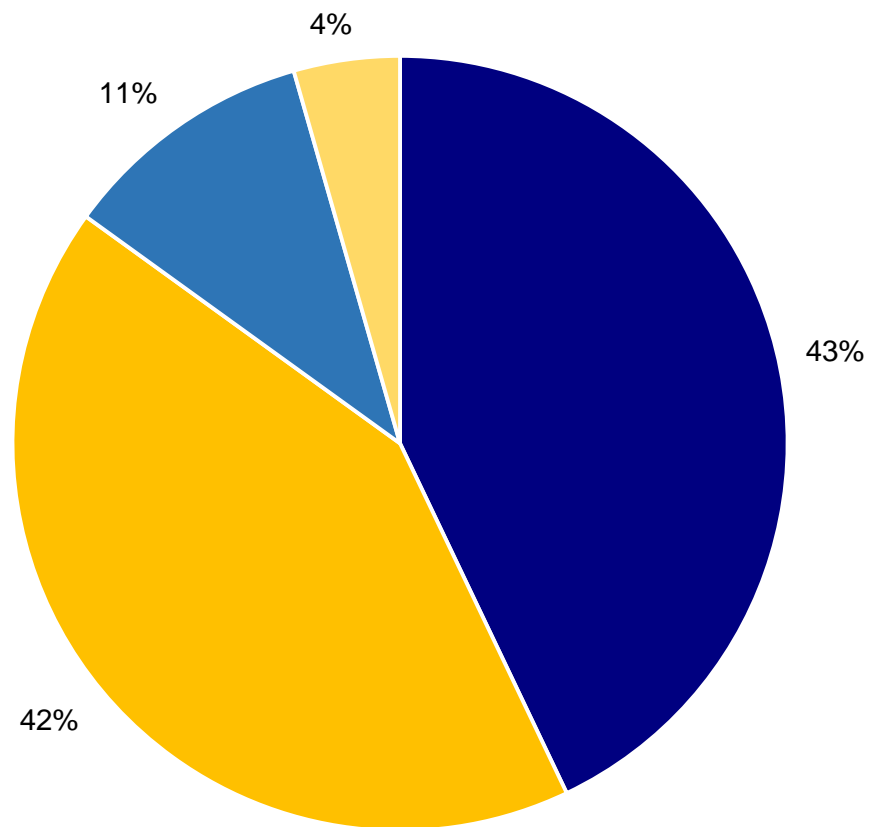
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

An AELCS workshop/presentation about accreditation was helpful.



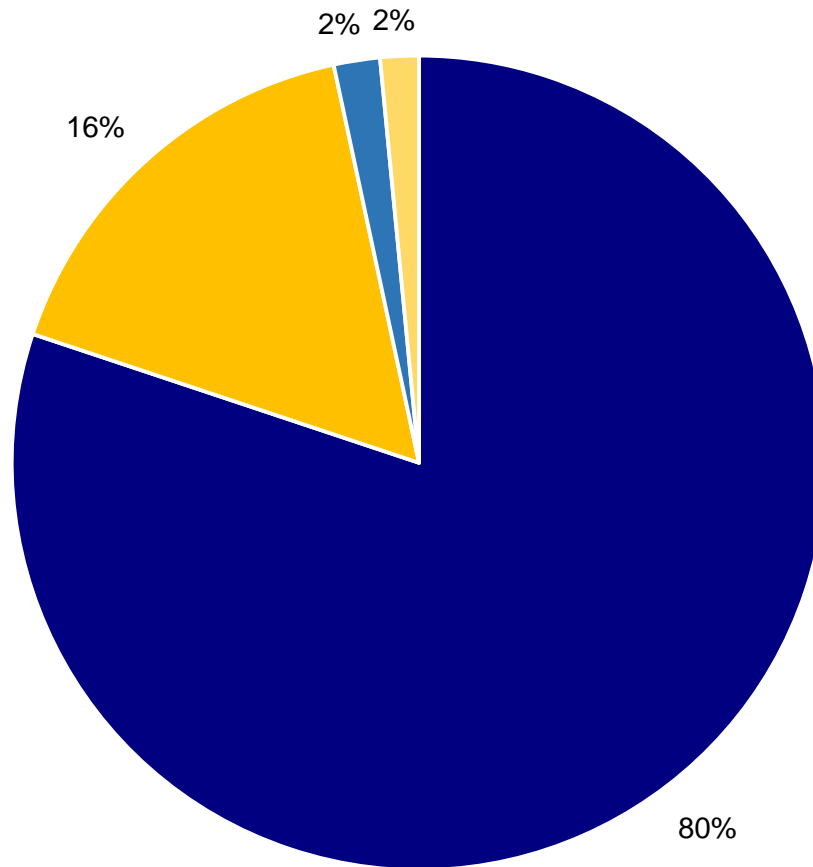
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

An AELCS workshop/presentation about the Aligned Standards was very helpful.



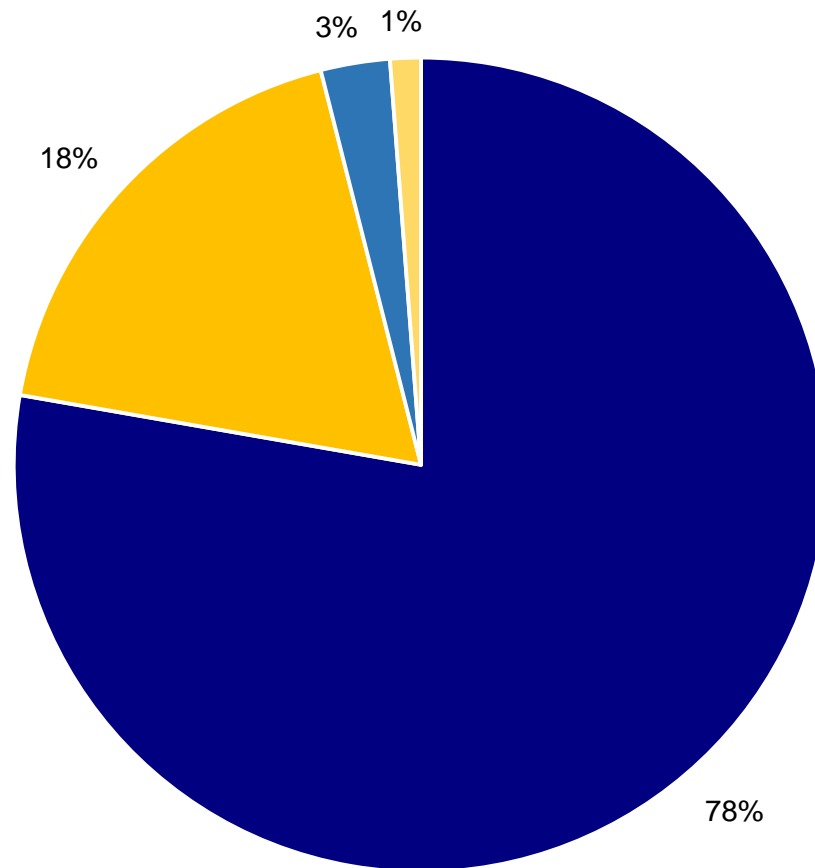
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

AELCS staff are respectful.



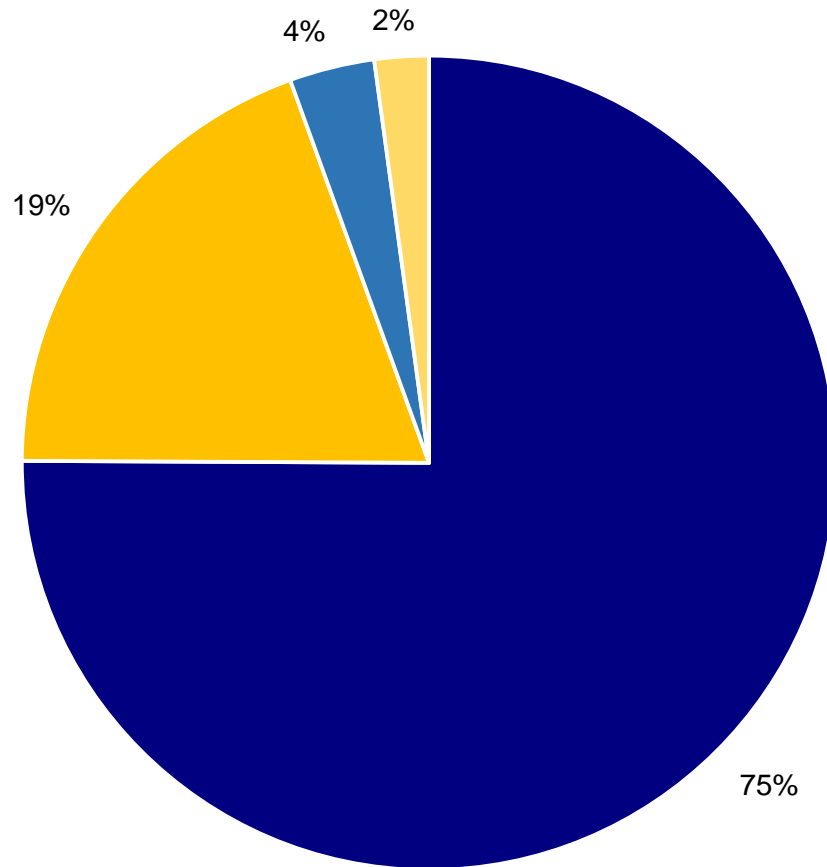
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

AELCS staff are friendly.



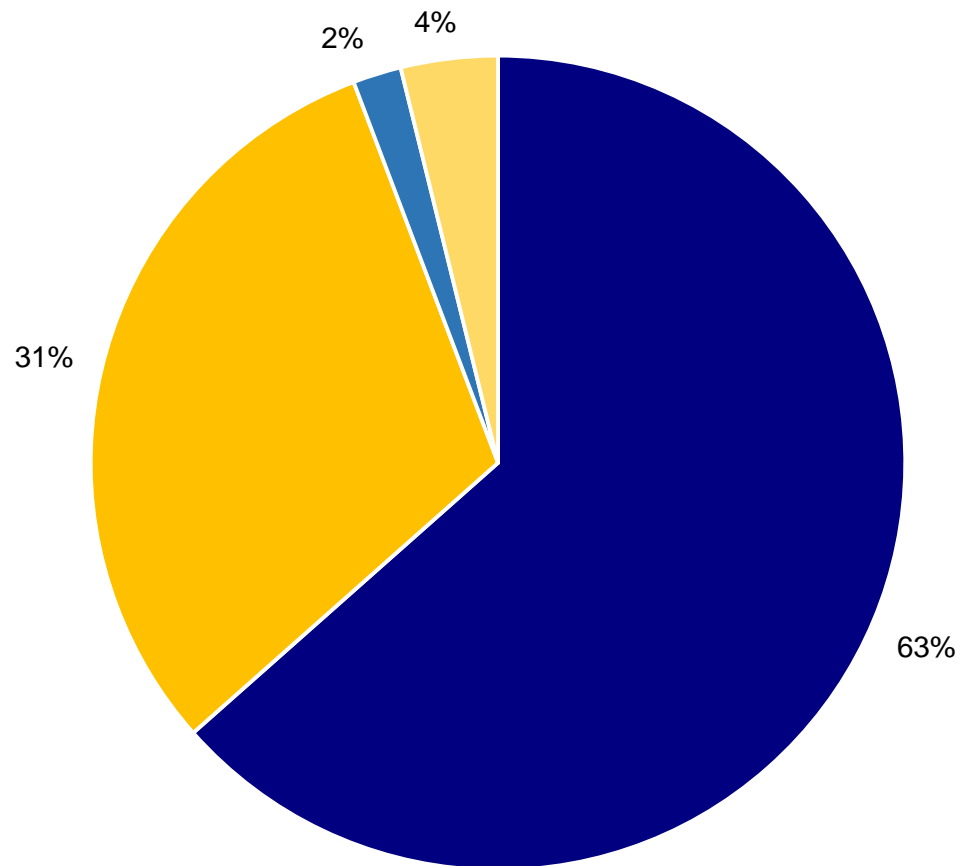
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

AELCS staff are responsive.



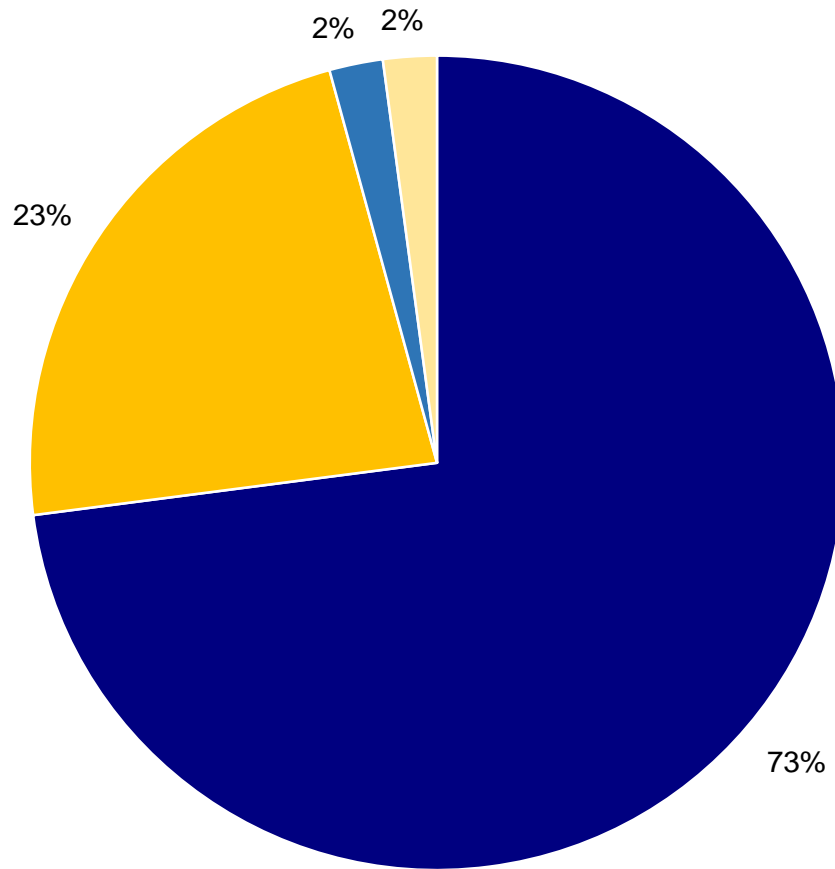
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

AELCS staff was available for questions.



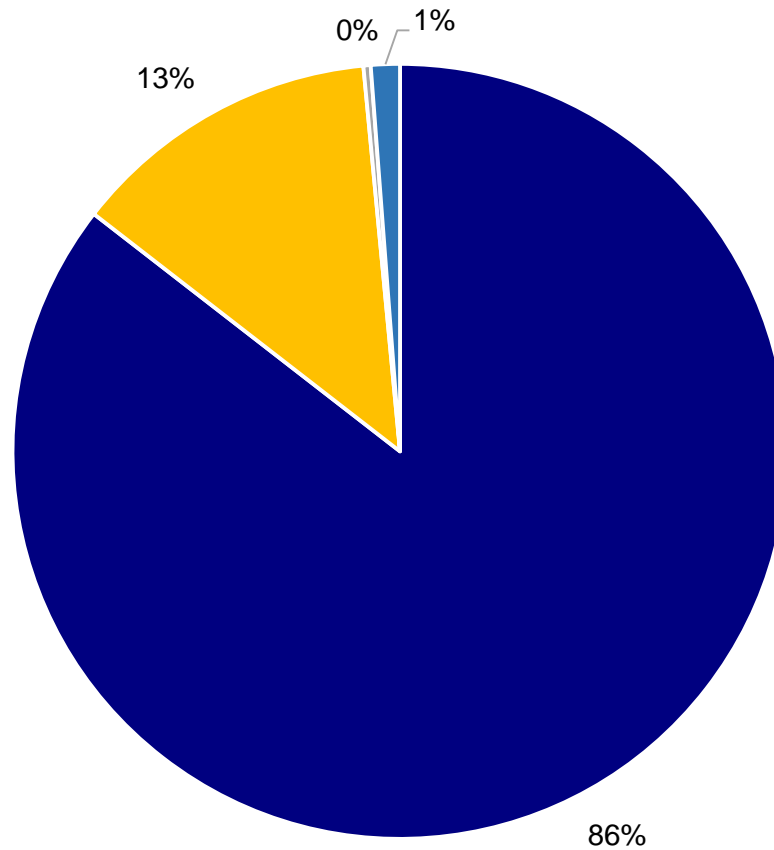
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

The accreditation process has enhanced the quality of our program.



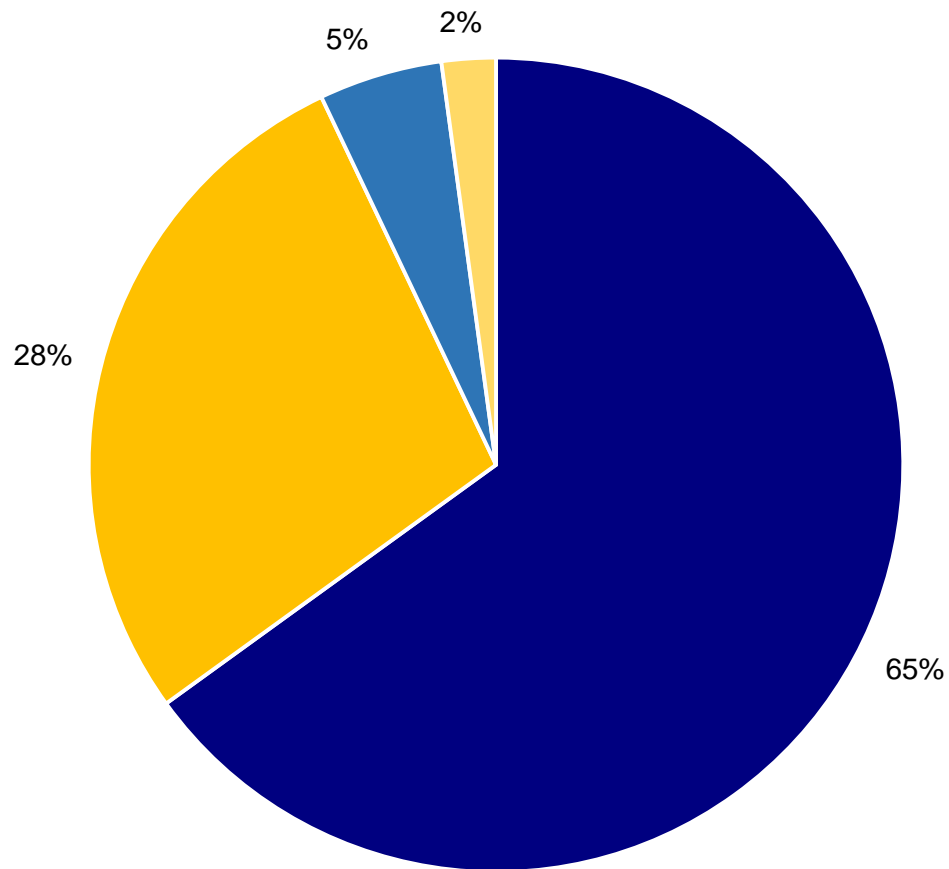
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

It is important for all staff/providers to understand the Accreditation Standards.



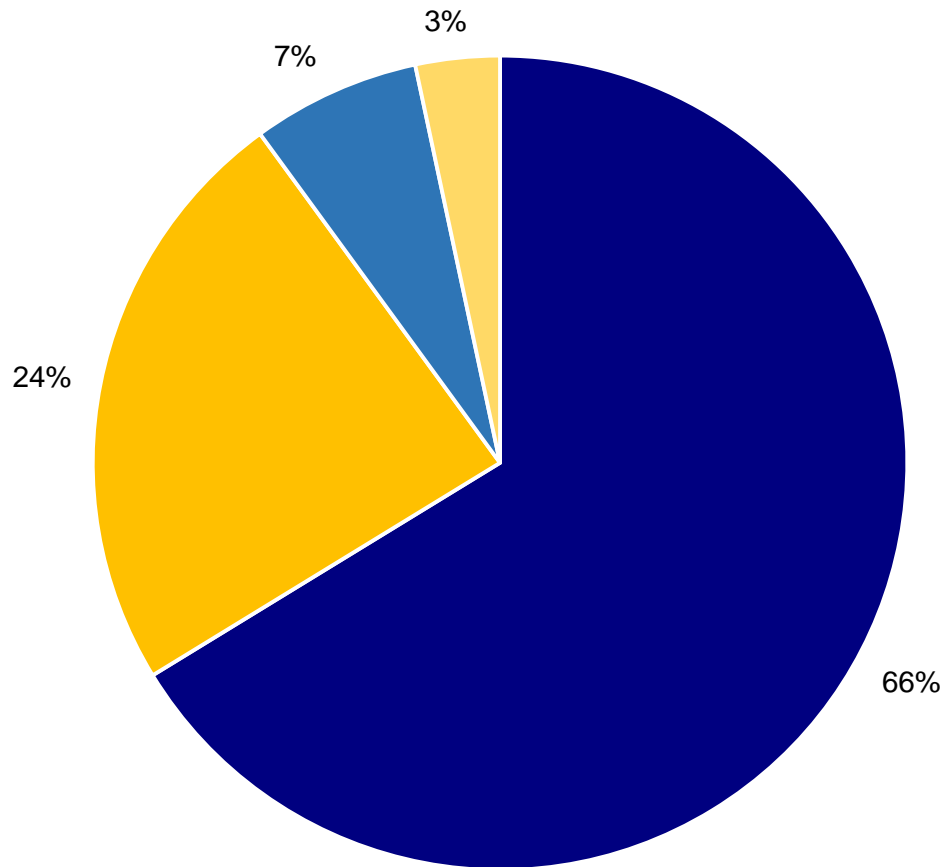
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

The Accreditation Team adds ongoing value to our program.



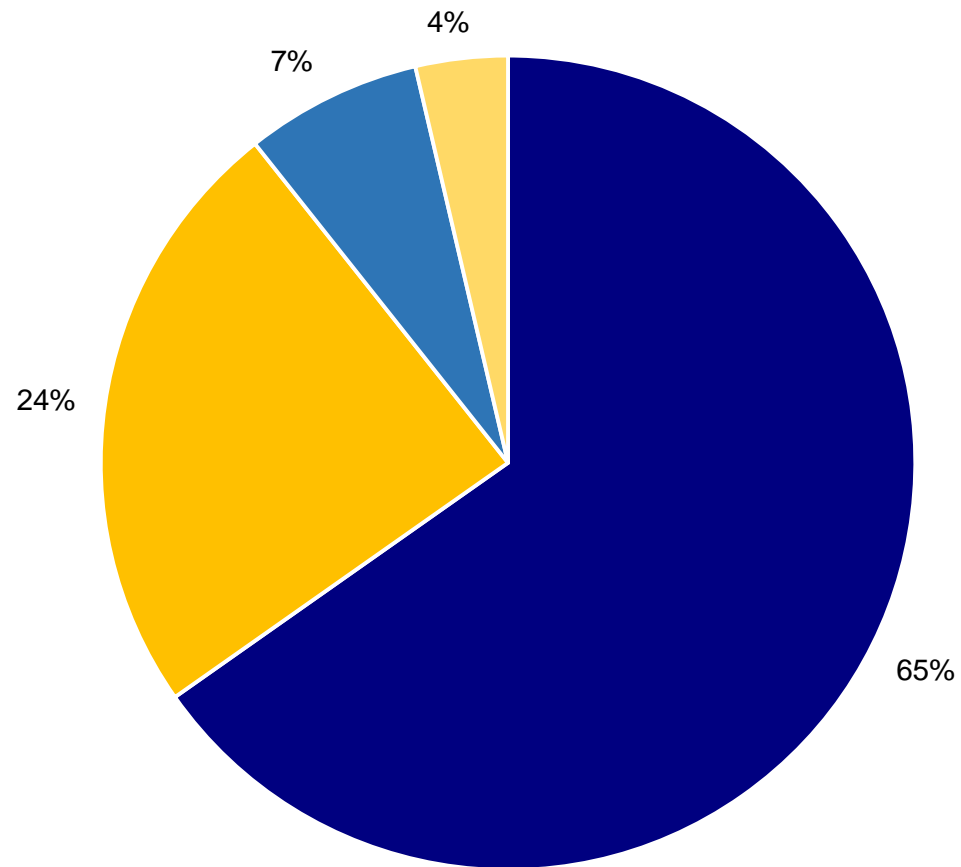
■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

Child care accreditation is important to families.



■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree

Child care accreditation is important to the community.



■ Completely Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Completely Disagree